

IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF ILLINOIS EASTERN DIVISION

FILED

APR 0 5 2005 /Q

| DYNAMIC TRANSMISSIONS, INC., and) MICHAEL L. SCHWARTZWALD,) | MICHAEL W. DOBBINS CLERK, U.S. DISTRICT COURT |
|---|--|
| Plaintiffs, | JUDGE GETTLEMAN |
| v.) AAMCO TRANSMISSIONS, INC.,) | 05C 1966 (Removed from |
| Defendant. | Judge Bonnie M. Wheaton Case No. 05 CH 000419) |

NOTICE OF REMOVAL

MAGISTRATE JUDGE GERALDINE SOAT BROWN

Pursuant to 28 U.S.C. §§ 1332 and 1441, Defendant AAMCO Transmissions, Inc. ("ATI") hereby removes this action from the 18th Judicial Circuit Court, DuPage County, Illinois, to the United States District Court for the Northern District of Illinois, Eastern Division.

As grounds for removal, ATI states as follows:

- 1. On approximately March 23, 2005, Plaintiffs initiated this diversity action by filing a Complaint in the 18th Judicial Circuit Court, DuPage County, Illinois. The Complaint is entitled *Dynamic Transmissions, Inc. and Schwartzwald v. Aamco Transmission, Inc.*, Case Number 05 CH 000419.
- 2. ATI received a copy of the Complaint via facsimile and overnight mail on or about March 23, 2005. ATI was served with the Summons on April 1, 2005. A copy of the Summons and Complaint is attached hereto as Exhibit A. ATI makes no representation concerning whether service or attempted service was proper or effective.
 - 3. ATI is the only defendant in this action.
- 4. Removal is timely under 28 U.S.C. § 1446(b) because ATI filed its Notice of Removal within thirty days after being given a copy of the Summons and Complaint.

Case: 1:05-cv-01966 Document #: 1 Filed: 04/05/05 Page 2 of 99 PageID #:2

5. The time for ATI to answer Plaintiffs' Complaint has not yet expired, and ATI has not pleaded or otherwise appeared in the state court action.

- 6. In addition to the Summons and Complaint, Plaintiffs filed an Emergency Motion for Temporary Restraining Order that was scheduled to be heard on April 6, 2005 before Judge Wheaton in the 18th Judicial Circuit Court, DuPage County, Illinois. Copies of the papers filed by Plaintiffs related to their motion are attached hereto as Exhibit B.
- 7. Pursuant to the Illinois Secretary of State Website, Plaintiff Dynamic Transmissions, Inc. is an Illinois corporation with its principal place of business in Illinois.
- 8. Pursuant to the Illinois Secretary of State Website, Plaintiff Schwartzwald is the Agent, President and Secretary of Dynamic Transmissions, Inc., and is an individual who resides in Illinois.
- 9. Defendant ATI is a Pennsylvania corporation with its principal place of business in Pennsylvania.
- 10. Accordingly, there is complete diversity of citizenship between the Plaintiffs and the Defendant. 28 U.S.C. § 1332.
- Plaintiffs' Complaint seeks damages related to ATI's alleged breaches of its express and implied legal duties under the franchise agreement and other alleged material breaches which have allegedly caused damage to the Plaintiffs' franchise. See Complaint at ¶ 27-31.
- 12. Plaintiffs' Complaint does not specify the amount of damages that they seek, but the Affidavit of Michael L. Schwartzwald attached to the Complaint states that the value of his franchise would be between \$250,000 and \$400,000.

Case: 1:05-cv-01966 Document #: 1 Filed: 04/05/05 Page 3 of 99 PageID #:3

13. Given the nature of their claims and the alleged value of the franchise, it is facially apparent from the Complaint that if they are successful on their claims, Plaintiffs' recovery would, more likely than not, exceed \$75,000 exclusive of interest and costs, thereby satisfying the jurisdictional minimum.

- 14. By reason of the foregoing, this Court has original jurisdiction over Plaintiffs' lawsuit pursuant to 28 U.S.C. § 1332(a). There is complete diversity of citizenship and the amount in controversy exceeds \$75,000, exclusive of the costs and interest sought in this lawsuit. Removal of Plaintiffs' action to this Court is therefore appropriate under 28 U.S.C. § 1441.
- 15. Pursuant to 28 U.S.C. § 1446(d), ATI is today serving upon Plaintiffs a copy of this Notice of Removal, and filing a copy with the Clerk of the 18th Judicial Circuit Court, DuPage County, Illinois.
- 16. ATI reserves the right to supplement this Notice of Removal and/or to present additional arguments in support of its entitlement to removal.
- 17. Removal is hereby effected without waiver of any challenges that ATI may have to personal jurisdiction, venue or service of process. Further, no admission of fact, law or liability is intended by this Notice of Removal, and all defenses, affirmative defenses and motions are hereby reserved.

ACCORDINGLY, Defendant AAMCO Transmissions, Inc. hereby gives notice of the removal to this Court of the above-referenced action now pending in the 18th Judicial Circuit Court, DuPage County, Illinois.

Case: 1:05-cv-01966 Document #: 1 Filed: 04/05/05 Page 4 of 99 PageID #:4

Respectfully submitted,

AAMCO TRANSMISSIONS, INC.

By: One of the Attorneys

Jeffery M. Cross Amy Carnow FREEBORN & PETERS, LLP 311 South Wacker Drive, Suite 3000 Chicago, Illinois 60606 (312) 360-6000

Of Counsel:

Karen A. von Dreusche One Presidential Boulevard Bala Cynwyd, Pennsylvania 19004 (610) 668-2900

Dated: April 5, 2005

814716

| CASE NO. 05 CV 1966 |
|---------------------|
| ATTACHMENT NO |
| TAB DESCRIPTION |
| EXHIBIT |

Case: 1:05-cv-01966 Document #: 1 Filed: 04/05/05 Page 6 of 99 PageID #:6

| CUIT COURT SUMMONS | · | 3101 (Rav.12/04) |
|--|---|--|
| UNITED STATES O | | COUNTY OF DU PAGE |
| ATE OF ILLINOIS IN THE CIRCUIT COURT OF THE EIGHT | EENTH JUDICIAL CIF | RCUIT |
| TYNAMIC TRANSMISSIONS, INC. and | ASE NUMBER | |
| Plaintiff(s) | | - ' |
| -VS- | | _ |
| AAMCO TRANSMISSION, INC. | | |
| ANIOS HOMEMIA PIES | • | |
| | | |
| Defendant(s) | | |
| | SUMMONS | File Stamp Here |
| To each defendant: See Attached Addendum You are summoned and required to file an answer to the ec | - | |
| THE COMPLAINT. | | |
| To the officer: This summons must be returned by the officer or other processing and free if any immediately after service. | L Selaics chimor ne | Ithine, and activities of the second |
| To the officers | L Selaics chimor ne | Midde, 662 activitatio arteria |
| To the officer: This summons must be returned by the officer or other p | r service cannot be n 30 days after its di WITNESS: CHE | Midde, 662 activitatio arteria |
| To the officer: This summons must be returned by the officer or other p | r service cannot be n 30 days after its di WITNESS: CHE | Ale. RIS KACHIROUBAS, Clerk of the teenth Judicial Circuit Court, and the seal of, at Wheaton, Illinois. |
| To the officer: This summons must be returned by the officer or other profeservices and fees, if any, immediately after service. It so endorsed. This summons may not be served later that the Carman D. Caruso/David A. Harpest Schwartz, Cooper, Greenberger & Krauss | r service cannot be n 30 days after its di WITNESS: CHE | Ale. RIS KACHIROUBAS, Clerk of the teenth Judicial Circuit Court, and the seal |
| To the officer: This summons must be returned by the officer or other profeservices and fees, if any, immediately after service. It so endorsed. This summons may not be served later that | r service cannot be n 30 days after its di WITNESS: CHE | Ate. RIS KACHIROUBAS, Clerk of the teenth Judicial Circuit Court, and the seal cof, at Wheston, Illinois. MAR 3 0 2005 |
| To the officer: This summons must be returned by the officer or other professivices and fees, if any, immediately after service. It so endorsed. This summons may not be served later that the Carman D. Caruso/David A. Harpest Schwartz, Cooper, Greenberger & Krauss | r service cannot be n 30 days after its di WITNESS: CHE | Ale. RIS KACHIROUBAS, Clerk of the seel teenth Judicial Circuit Court, and the seel sof, at Wheaton, Illinois. MAR 3 0 2005 421 MAR 3 N 2005 |
| To the officer: This summons must be returned by the officer or other profeservices and fees, if any, immediately after service. It is summons may not be served later that so endorsed. This summons may not be served later that the served lat | r service cannot be n 30 days after its di WITNESS: CHE | Ale. RIS KACHIROUBAS, Clerk of the seel teenth Judicial Circuit Court, and the seel sof, at Wheaton, Illinois. MAR 3 0 2005 421 MAR 3 N 2005 |
| To the officer: This summons must be returned by the officer or other professivices and fees, if any, immediately after service. It is summons may not be served later that so endorsed. This summons may not be served later that the served lat | r service cannot be n 30 days after its di WITNESS: CHE | Ale. RIS KACHIROUBAS, Clerk of the seel teenth Judicial Circuit Court, and the seel sof, at Wheaton, Illinois. MAR 3 0 2005 421 MAR 3 N 2005 |
| To the officer: This summons must be returned by the officer or other professives and fees, if any, immediately after service. It is summons may not be served later that so endorsed. This summons may not be served later that so endorsed. This summons may not be served later that so endorsed. This summons may not be served later that so endorsed. This summons may not be served later that so endorsed. This summons may not be served later that so endorsed. This summons may not be served later that so endorsed. This summons may not be served later that so endorsed. This summons may not be served later that so endorsed. This summons may not be served later that so endorsed. This summons may not be served later that so endorsed. This summons may not be served later that so endorsed. This summons may not be served later that so endorsed. This summons may not be served later that so endorsed. This summons may not be served later that so endorsed. This summons may not be served later that so endorsed in the served later that se | WITNESS: CHE Bigh there | Ale. RIS KACHIROUBAS, Clerk of the teenth Judicial Circuit Court, and the seal cof, at Wheaton, Illinois. MAR 3 0 2005 A 21 BY Lierk of the Eight Put Taddi Riccuit Filing of an appearance or answer with the clerk requires a statutory filing fee, payable |
| To the officer: This summons must be returned by the officer or other posservices and sees, if any, immediately after service. It so endorsed. This summons may not be served later that summons may not be served later that Schwartz, Cooper, Greenberger & Krauss (Plaintiff or Attorney for Plaintiff) DuPage Attorney Number: #32220 Address: 180 N. LaSalle St., Sta. 2700 City/State/Zip: Chicago, IL 60601 | NOTICE: The Circuit Court. Cat the time of file | RIS KACHIROUBAS, Clerk of the teenth Judicial Circuit Court, and the seal sof, at Wheaton, Illinois. MAR 3 0 2005 WAR 3 0 2005 Herk of the Eight Put Page Recuit Filing of an appearance or answer with the telerk requires a statutory filing fee, payable ing. |

Case: 1:05-cv-01966 Document #: 1 Filed: 04/05/05 Page 7 of 99 PageID #:7

IN THE CIRCUIT COURT OF DU PAGE COUNTY, ILLINOIS COUNTY DEPARTMENT, EIGHTEENTH JUDICIAL DISTRICT

DYNAMIC TRANSMISSIONS, INC., and MICHAEL L. SCHWARTZWALD,

Plaintiffs,

Case No.:

AAMCO TRANSMISSION, INC.,

٧.

Defendant.

<u>VERIFIED COMPLAINT FOR BREACH OF CONTRACT,</u> <u>DECLARATORY AND INJUNCTIVE RELIEF</u>

Plaintiffs, DYNAMIC TRANSMISSIONS, INC, an Illinois corporation, and MICHAEL L. SCHWARTZWALD, by their attorneys, Carmen D. Caruso and David A. Harpest, for their verified complaint against defendant AAMCO TRANSMISSION, INC., state as follows:

Nature of the Case

As alleged below, the individual plaintiff entered into a franchise agreement for an AAMCO transmission shop with the defendant. Defendant has now wrongfully terminated or threatened to terminate this franchise. Plaintiffs bring this action to protect their rights under the common law and the Illinois Franchise Disclosure Act ("IFDA"), 815 ILCS 705/1 et seq. Specifically:

- A. Plaintiffs seek Declaratory Judgment that Defendant has breached the franchise agreement in one or more ways specified below, and that as a consequence of the Defendant's antecedent breach, the Plaintiffs may de-identify from Defendant's franchise system and compete independently.
- B. In the alternative to paragraph A, Plaintiffs seek preliminary and permanent

Case: 1:05-cv-01966 Document #: 1 Filed: 04/05/05 Page 8 of 99 PageID #:8

injunctive relief against franchise termination.

C. Plaintiffs seek damages for breach of contract in an amount to be determined at trial plus costs of suit and reasonable attorneys' fees.

Parties

- Plaintiff Dynamic Transmissions, Inc. ("Dynamic") is an Illinois corporation with its principal place of business at 530 Roosevelt Road, Glen Ellyn, Illinois, where it operates an AAMCO Transmissions shop under license from defendant. The principal of Dynamic is Michael Schwartzwald, who is a resident of Illinois.
- 2. Plaintiff Michael L. Schwartzwald ("Schwartzwald"), an individual, resides at 437 Swan Boulevard, Deerfield, Illinois.
- 3. Defendant AAMCO TRANSMISSION, INC. ("AAMCO") is a Pennsylvania corporation having its principal office at 1 Presidential Boulevard, Suite 300, Bala Cynwyd, Pennsylvania.

FACTS

- 4. AAMCO is a franchisor. It represents to the public that it has developed certain methods, techniques and systems for the operation of centers devoted exclusively to transmission repair. These methods are more fully described in documents provided by AAMCO to its franchisees.
- 5. As a franchisor, AAMCO operates under certain marks, which it claims to have registered with the U.S. Patent and Trademark Office.

Schwartzwald Enters Into Franchise Agreement with AAMCO

6. On or about January 27, 2000, AAMCO and Schwartzwald entered into a written franchise agreement (the "Franchise Agreement") whereby the "Franchisce" was granted the

Case: 1:05-cv-01966 Document #: 1 Filed: 04/05/05 Page 9 of 99 PageID #:9

exclusive right to own and operate an AAMCO transmission shop (the "Franchise") at 315 South Main Street, Wheaton, Illinois. A true and correct copy of this Franchise Agreement is attached hereto as Exhibit A1 and incorporated herein by reference.

- 7. Following the execution of the Franchise Agreement, Dynamic began operating the AAMCO restaurant at the licensed location.
- 8. In 2002, Dynamic obtained permission, pursuant to Paragraph 1.2 of the Franchise Agreement, to move the licensed location to the address alleged in paragraph 1 above; and with that permission, Dynamic opened in Glen Ellyn in May of 2002. Since that time, Dynamic has continuously operated the AAMCO shop at the licensed location.
- 9. At all relevant times, Dynamic and Schwartzwald have operated their franchise in compliance or substantial compliance with all provisions of their Franchise Agreement including the policies adopted by the franchisor pursuant to the Franchise Agreement.
- 10. However, at various times prior to March 15, 2005, Defendant AAMCO has materially breached one or more express provisions of the Franchise Agreement and/or the covenant of good faith and fair dealing that is implied as a matter of law in that agreement. These breaches include, without limitation:
 - a. Failing to provide Technical Consulting services in a commercially reasonable manner, in violation of §6.1 of the Franchise Agreement.
 - b. Permitting another franchisee (Sandy Mintz) to hire away an employee of Plaintiff's shop in violation of §5.1 of the Franchise Agreement.
 - c. Permitting another franchisee (Michael Schoeller) to open in the same county (in Villa Park) without conducting a marketing study as required by §6.1 of the Franchise Agreement; and then compounding this violation

, 🥆

by allowing Schoeller to advertise his franchise as being in Lombard when, in fact, that franchise is located within the borders of Villa Park, Illinois. This conduct had the effect of diverting customers from a shared trade area (Lombard) to the Schoeller franchise at Plaintiffs' expense.

- d. Failing to promptly place, or failing to promptly cause to be placed, our shop's advertisement in the local Yellow Pages.
- e. Failing to enforce the provisions of §5.2 of the Franchise Agreement requiring all dealers to deal honestly with their customers. For example, at the Web Page noted below, over 242 serious consumer complaints against various AAMCO dealers are alleged by various consumers.
- 11. Plaintiffs have been damaged by these breaches of contract in amount to be determined at trial.

AAMCO's Attempt To Terminate A Franchise Without Providing Specific Violations or Adequate Notice

- 12. On March 15, 2005, AAMCO issued a letter (the "Termination Letter") to Schwartzwald allegedly terminating the Franchise as of the date of receipt by Schwartzwald. A copy of this letter is attached hereto as Exhibit A2.
 - 13. Schwartwald received the Termination Letter on March 16, 2005.
- 14. The Termination Letter states that AAMCO will send a representative to the Franchisc on March 23, 2005 to enforce the alleged termination. This visit would occur just one week after Schwartzwald's receipt of the Termination Letter.

http://www.badbusinessbureau.com/results.asp?q1=ALL&q5=aamco&submit2=Search%21&q4-&q6-&q3-&q2-&q7=&searchtype=0 A print-out of those 242 complaints is attached hereto as exhibit A3.

Case: 1:05-cv-01966 Document #: 1 Filed: 04/05/05 Page 11 of 99 PageID #:11

15. The allegations and claims made by AAMCO as alleged grounds for termination in the Termination Letter are vague and the allegedly complaining customer is not identified.

- 16. Although the allegations of the Termination Letter are vague, Schwartzwald has, by Affidavit attached hereto as Exhibit A, denied the allegations set forth in the Termination Letter.
 - 17. AAMCO lacks good cause for the termination of the Plaintiffs' Franchise.
- 18. The attempted termination is arbitrary and capricious and thus constitutes a breach of the Franchise Agreement and/or the covenant of good faith and fair dealing that is implied as a matter of law in that agreement. This breach, plus the additional breaches alleged in paragraph 10 hereinabove, are antecedent breaches that preclude AAMCO, as a matter of law, from enforcing any provisions of the Franchise Agreement against Schwartzwald, including but not limited to the agreement's post-termination provisions.
 - 19. AAMCO failed to give adequate notice of termination as required by law.
- 20. Plaintiffs stand to suffer irreparable injury if AAMCO is permitted to terminate the Plaintiffs' franchise and enforce the post-termination provisions of the Franchise Agreement.

COUNT I

CLAIM FOR DECLARATORY JUDGMENT AND INJUNCTIVE RELIEF UNDER THE FRANCHISE AGREEMENT

- 21. Dynamic and Schwartzwald (together the "Plaintiffs") incorporate the allegations of paragraphs 1 through 19 as though fully set forth herein.
- 22. Termination of the Franchise is a drastic sanction that will impose a serious financial loss upon Dynamic.
 - 23. As of the date of this complaint, the franchisee, Schwartzwald, must obtain a

court order to remain open beyond March 23, 2005, since AAMCO has stated that it will send a representative to the Franchise on that date to ensure that AAMCO's termination procedures have been followed and all AAMCO signage at the Franchise is removed.

- 24. As a result of the facts alleged hereinabove, an actual and present controversy exists between the Plaintiffs and AAMCO. The controversy includes:
 - a. Whether AAMCO has breached the Agreement such that, as a consequence of AAMCO's antecedent breach, the Plaintiffs may deidentify from AAMCO's franchise system and compete independently?
 - b. Whether AAMCO has established any material breaches of the Franchise

 Agreement by the Plaintiffs sufficient to constitute good cause for termination?
 - c. Whether AAMCO has grounds under the Franchise Agreement to terminate Dynamic without the opportunity to curc?
- 25. Without a declaratory judgment to establish the rights of the parties, and without an injunction against franchise termination, Dynamic will be irreparably injured, as the franchised business that it has built will be destroyed and AAMCO will usurp the equity that Dynamic has established in its franchised business.
 - 26. Dynamic has no adequate remedy at law.

WHEREFORE:

- A. Plaintiffs respectfully request the Court enter declaratory judgment that:
 - a. AAMCO committed antecedent breaches of the Franchise Agreement, and that as a result, AAMCO cannot enforce any provisions of the Franchise Agreement, including but not limited to post-termination provisions, and

Case: 1:05-cv-01966 Document #: 1 Filed: 04/05/05 Page 13 of 99 PageID #:13

that Plaintiffs are free to de-identify and compete independently.

- Plaintiffs did not commit any material breaches or defaults of the franchise agreement.
- c. AAMCO cannot establish any irreparable injury that would justify an order shutting down Dynamic's store as of March 23, 2005.
- d. AAMCO has breached the implied covenant of good faith and fair dealing in attempting to terminate this franchise.
- B. Plaintiffs further request the entry of preliminary and permanent injunctive relief against franchise termination by AAMCO, without prejudice to Plaintiffs' right to terminate based on AAMCO's antecedent breaches.
- C. Plaintiffs further request their costs, attorneys' fees and such further relief as the Court deems just and proper.

COUNT II

BREACH OF CONTRACT

- 27. Dynamic incorporates the allegations of paragraphs 1 through 25 as though fully set forth herein.
- 28. In attempting to terminate the franchise of Dynamic on March 15, 2005, AAMCO breached its express and implied legal duties under the franchise agreement.
 - 29. In the alternative, AAMCO has committed anticipatory breach.
- 30. Plaintiffs have been or will be damaged by AAMCO's actions if the termination is not enjoined.
- 31. AAMCO has committed other material breaches as alleged hereinabove, which have caused damage to the Plaintiffs' franchise.

WHEREFORE, on Count II of the complaint, the Plaintiffs request judgment for damages in such amount as may be proven at trial, plus costs and attorneys fees, and such further relief as the court deems just and proper.

COUNT III

CLAIM FOR DECLARATORY JUDGMENT AND INJUNCTIVE RELIEF UNDER THE ILLINOIS FRANCHISE DISCLOSURE ACT

- 32. Plaintiffs incorporate the allegations of paragraphs 1 through 30 as though fully set forth herein.
- 33. The franchise relationship between the parties is governed by the Illinois Franchise Disclosure act of 1987 (the "IFDA"). 815 ILCS 705/1 et seq.
 - 34. The IFDA provides in pertinent part that:
 - (a) It shall be a violation of this Act for a franchisor to terminate a franchise of a franchised business located in this State prior to the expiration of its term except for "good cause" as provided in subsection (b) or (c) of this Section.
 - (b) "Good cause" shall include, but not be limited to, the failure of a franchisee to comply with any lawful provisions of the franchise or other agreement and to cure such default after being given notice thereof and a reasonable opportunity to cure such default, which in no event need be more than 30 days.
 - (c) "Good cause" shall include, but without the requirement of notice and an opportunity to cure, situations in which the franchisec ... (4) repeatedly fails to comply with the lawful provisions of the franchise or other agreement.

(Id. at section 19, 815 ILCS 705/19).

- 35. AAMCO scemingly purports to rely upon 815 ILCS (c)(4), as AAMCO is claiming that Plaintiffs have violated multiple sections of the Agreement.
 - 36. However, the facts alleged by AAMCO do not, as a matter of law, constitute

Case: 1:05-cv-01966 Document #: 1 Filed: 04/05/05 Page 15 of 99 PageID #:15

repeat violations of the Agreement.

37. Further, AAMCO has not provided Plaintiffs with a reasonable opportunity to cure any defects, as required by the IFDA.

- 38. AAMCO has provided insufficient notice for termination of a franchise by giving Plaintiffs less than one week from the receipt of the Termination Letter to close down the Franchise.
- 39. As a result of the facts alleged hereinabove, an actual and present controversy exists between Plaintiffs and AAMCO. The controversy includes:
 - a. Whether AAMCO has breached the Agreement such that, as a consequence of AAMCO's antecedent breach, the Plaintiffs may deidentify from AAMCO's franchise system and compete independently?
 - b. Whether AAMCO has established any material breaches of the Franchise

 Agreement by the Plaintiffs sufficient to constitute good cause for
 termination?
 - c. Whether AAMCO has grounds under the Franchise Agreement to terminate Dynamic without the opportunity to cure?
- 40. Without a declaratory judgment to establish the rights of the parties, the Plaintiffs will be irreparably injured, as the franchised business that has been built will be destroyed and AAMCO will usurp the equity that the Plaintiffs have established in their franchised business.
 - 41. Plaintiffs have no adequate remedy at law.

WHEREFORE:

- A. The Plaintiffs respectfully request the Court enter declaratory judgment that:
 - a. Plaintiffs did not commit any material breaches or defaults of the franchise

Case: 1:05-cv-01966 Document #: 1 Filed: 04/05/05 Page 16 of 99 PageID #:16

agreement.

- AAMCO lacks grounds under the franchise agreements to terminate
 Dynamic without the opportunity to cure.
- c. AAMCO cannot establish any irreparable injury that would justify an order shutting down Dynamic's store as of March 15, 2005.
- d. AAMCO has breached the implied covenant of good faith and fair dealing in attempting to terminate this franchise.
- B. Plaintiffs further request the entry of preliminary and permanent injunctive relief against franchise termination.
- C. Plaintiffs further requests their costs, attorneys' fees and such further relief as the Court deems just and proper.

Respectfully submitted,

DYNAMIC TRANSMISSIONS, INC. and MICHAEL L. SCHWARTZWALD

By:

One of their attorneys

Carmen D. Caruso
David A. Harpest
Schwartz, Cooper, Greenberger & Krauss, Chtd.
180 North LaSalle, Suite 2700
Chicago, H. 60601
(312) 346-1300
Firm ID #31395

Dated: March 22, 2005

Case: 1:05-cv-01966 Document #: 1 Filed: 04/05/05 Page 17 of 99 Page 17

IN THE CIRCUIT COURT OF DU PAGE COUNTY, ILLINOIS COUNTY DEPARTMENT, EIGHTEENTH JUDICIAL DISTRICT

DYNAMIC TRANSMISSIONS, INC. and MICHAEL L. SCHWARTZWALD,

Plaintiff,

Case No.

v

AAMCO TRANSMISSION, INC.,

Defendant.

AFFIDAVIT OF MICHAEL L. SCHWARTZWALD

Under penalties provided by law pursuant to Section 1-109 of the Illinois Code of Civil Procedure, I, Michael L. Schwartzwald, certify that the statements set forth in this Affidavit are true and correct and based upon my own personal knowledge, except to the matters therein stated to be upon information and belief and as to such the undersigned certifies as aforesaid that he verily believes the same to be true.

- 1. I am the president and sole shareholder of Dynamic Transmissions, Inc. ("Dynamic"), the corporate Plaintiff in this case. Dynamic is an Illinois corporation with its principal place of business at 530 Roosevelt Road, Glen Ellyn, Illinois, where it owns and operates an AAMCO Transmissions franchise (the "Franchise").
- 2. Dynamic owns and operates its AAMCO Franchise pursuant to a Franchise Agreement (the "Agreement") that I signed with AAMCO Transmissions, Inc. ("AAMCO") on January 27, 2000. A copy of the Agreement is incorporated herein and is attached hereto as Exhibit A.
 - 3. I personally own the real estate on which the Franchisc presently operates.
- 4. The Franchise currently employs eight (8) persons as mechanics and office employees.

Case: 1:05-cv-01966 Document #: 1 Filed: 04/05/05 Page 18 of 99 PageID #:18

5. I would currently value the Franchise (not including the real estate) at between \$250,000 and \$400,000.

- 6. On March 16, 2005, I received a letter (the "Termination Letter") from AAMCO purporting to terminate the Franchise. The Termination Letter is incorporated herein and is attached hereto as Exhibit B.
- 7. The allegations and claims made by AAMCO as alleged grounds for termination in the Termination Letter are vague and the allegedly complaining customer is not identified.
- 8. I have not received any complaints from any customer of the conduct alleged in the third and fourth paragraphs of the Termination Letter.
- 9. To the best of my knowledge, information and belief, all of the allegations and claims made by AAMCO as alleged grounds for termination in the Termination Letter are false or substantially false. The allegation that I have been personally involved in any of the claimed misconduct is false, or any other dishonest conduct, is completely false. I have not participated in any acts of fraud or deception in the operation of the Franchise. Further, I am not aware of any of the claimed misconduct in our shop by any of Dynamic's employees and have no basis to believe that it has occurred.
- 10. I was never given an accurate notice that our Franchise was failing to properly diagnose vehicles in the shop.
- AAMCO franchises in the greater Chicago region. I have treated all customers fairly and honestly throughout my operation of the Franchise. When problems have occurred, those problems have been promptly remedied to the customer's satisfaction, to the best of our ability. Refunds have been made when necessary.

- 12. I have previously terminated the employment of the one and only employee who was ever known by me or suspected to have been dishonest with any customers and have satisfied the customers with whom that dishonest employee had dealt. That employee had been recommended to me by a reliable source, Dale Mueller, who is an established AAMCO dealer with four shops in Illinois.
- 13. To the best of my knowledge, information and belief, we have not materially breached any provisions of the Agreement, including but not limited to sections 5.1, 5.2, 5.4, 20.1 and 20.2, which AAMCO has cited.
- 14. At various times prior to March 15, 2005, AAMCO has materially breached one or more express provisions of the Agreement and/or the covenant of good faith and fair dealing that is implied as a matter of law in that agreement. These breaches include, without limitation:
 - a. Failing to provide Technical Consulting services in a commercially reasonable manner, in violation of §6.1 of the Franchise Agreement.
 - b. Permitting another franchisee (Sandy Mintz) to hire away an employee of Plaintiff's shop in violation of §5.1 of the Franchise Agreement.
 - c. Permitting another franchisee (Michael Schooller) to open in the same county (in Villa Park) without conducting a marketing study as required by §6.1 of the Franchise Agreement; and then compounding this violation by allowing Schooller to advertise his franchise as being in Lombard when, in fact, that franchise is located within the borders of Villa Park, Illinois. This conduct had the effect of diverting customers from a shared trade area (Lombard) to the Schoeller franchise at Plaintiffs' expense.
 - d. Failing to promptly place, or failing to promptly cause to be placed, our

shop's advertisement in the local Yellow Pages.

- e. Failing to enforce the provisions of §5.2 of the Franchise Agreement requiring all dealers to deal honestly with their customers. For example, at the Web Page noted below, over 242 serious consumer complaints against various AAMCO dealers are alleged by various consumers. ¹
- 15. In the time I have owned and operated the Franchise, I have not received any letters of complaint from the State's Attorney, the Attorney's General Office. I am not aware of any unsettled claims with either the Better Business Bureau or any other consumer group.
- 16. The Franchise has established, valuable working relationships with local car dealerships including Signature Cadillac in Chicago, located at approximately 39th and Pulaski; and Patrick Cadillac in Schaumburg, Illinois. There are other AAMCO shops that are closer to these dealerships than our shop, but they refer their customers to us and we also do work for these dealerships directly.
- 17. The Franchisc has an established, valuable relationship with State Farm Insurance Company for the repair of their fleet vehicles. We have been inspected by State Farm as a precondition for doing work for them, and State Farm has approved our work.
- 18. The Franchise has an established, valuable working relationship with General Motors Protection Plan (GMPP) for the repair of GM vehicles. We have been inspected by GMPP as a precondition for doing work for them, and they have approved our work.
- 19. I believe that these allegations have been made against me in bad faith by AAMCO due in part to certain unrelated business disputes I have had with neighboring AAMCO franchisees.

¹http://www.badbusinessbureau.com/results.asp?q1=ALL&q5=aamco&submit2=Search%21&q4=&q6=&q3=&q2=&q7=&searchtype=0 A print-out of those 242 complaints is attached hereto as Exhibit C.

Case: 1:05-cv-01966 Document #: 1 Filed: 04/05/05 Page 21 of 99 PageID #:21

20. The Termination Letter states that AAMCO will send a representative to the Franchise on March 23, 2005 to enforce the termination. This representative would be visiting just one week after my receipt of the Termination Letter.

21. Termination of the Franchise would cause immediate, irreparable and unjustified financial losses; and would also cause the unwarranted loss of my employee's jobs.

22. I reserve all of my claims, defenses, rights and remedies, both for myself and for Dynamic.

Michael L. Schwartzwald

Subscribed and sworn to before me This 22nd day of March 2005

Notary Public

"OFFICIAL SEAL"
Caroline Izquierdo
Notary Public, State of Illinois
My Commission Exp. 11/30/2007

AAMCO TRANSMISSIONS, INC. Franchise Agreement

This Agreement has been entered into this 27th day of January 2000 at Bala Cynwyd, Pennsylvania between AAMCO Transmissions, Inc., a Pennsylvania corporation having its principal office in Bala Cynwyd, Pennsylvania, referred to as "AAMCO", and

Michael L. Schwartzwald

referred to as "Franchisee".

AAMCO has developed methods, techniques and systems for the operation of centers devoted exclusively to transmission repair. AAMCO has built up substantial business and valuable good will by the establishment of such centers throughout the United States and in Canada.

AAMCO makes its experience and know-how available to all its franchisees in order to assist them in opening and operating a successful AAMCO center. AAMCO makes this and other means at its disposal available to sid in the management and merchandising of Franchisee's center.

Franchisee acknowledges that he does and will have full managenal responsibility and authority for the operation of his center; he recognizes that his success, and that of all AAMCO centers, depends on adherence to the highest standards of business practice and on the maintenance of prompt, efficient, courteous and satisfactory service to the public.

Franchises acknowledges that he has conducted a thorough and independent investigation and based on that investigation, Franchises desires to enter into the business of operating an AAMCO center, and to develop the market to its full potential in his locality.

The parties enter into this Agreement in recognition of these considerations and of the mutual agreements expressed herein.

- 1.1 Franchise. This Agreement is for the operation by Franchisee of one AAMCO transmission repair center. The location is specified at section 1.2 of this Agreement. This Agreement allows Franchisee to use the trade name and trademark "AAMCO" only upon fulfillment of the following conditions:
 - (a) Franchises must successfully complete AAMCO's training course.
- (b) Franchisee must equip and inventory the center/location according to AAMCO's standards before opening; this requirement includes the appearance of the center, all to be done in accordance with sections 8.1 and 9.2 of this Agreement.
 - (c) Franchisee must secure insurance as required by section 12.1 of this Agreement.
 - 1,2 Location. The center shall be located as follows:

315 South Main Street Wheaton, Illinois 80187

During the term of this Agreement, Franchisee shall operate his center at no other address. Franchisee shall not move or relocate his center without the prior written consent of AAMCO.

- 1.3 Market. AAMCO expressly reserves the right to grant additional franchises in the same county or MSA/PMSA. The number of centers will be based upon their current motor vehicle registrations and the marketing program of AAMCO; the number of franchised centers shall be limited to a maximum of one center for each 100,000 motor vehicle registrations.
- 2.1 Trademark. Franchisee acknowledges that AAMCO is the owner of valid trademarks and service marks using the mark "AAMCO". Franchisee expressly agrees not to register the word "AAMCO" as part of his firm or corporate name.
- 3.1 Franchise Fee. Starting with the opening of his center, Franchise agrees to pay a weekly franchise fee to AAMCO of five (5)% of the gross receipts of the preceding week. "Gross receipts" shall mean all forms of consideration received for parts or services in the center, including supplies and accessories, regardless of whether for manual or automatic transmissions, whether from wholesale, fleet, commercial or retail business.
- 4.1 Business Reports. Starting with the opening of his center, Franchises agrees to mail to AAMCO an accurate report of gross receipts received during the preceding week, along with copies of the repair orders for all work completed during the preceding week and such other information or reports as AAMCO may request. These should accompany a check or money order for the amount required under section 3.1, and should be mailed so as to be received no later than Tuesday of each week. Franchises acknowledges that failure to furnish complete and accurate reports of business on a timely basis deprives AAMCO of the means to control and supervise the use of its marks, or to communicate with members of the motoring public who are customers of AAMCO/c franchises. In addition to an accurate report of gross receipts on the forms prescribed by AAMCO, business reports shall also consist of all home office copies of repair order forms used in the center during the reporting period which shall be attached to the prescribed form.

5.1 General Policies. Franchise agrees that for the term of this Agreement he shall give his personal loyalties to the goals of the AAMCO chain in order to enhance the growth of AAMCO's national identity, the reputation of AAMCO as a specialist in the transmission field, and the quality of repairs associated with the name AAMCO.

Franchises agrees that, regarding the hirring of employees for his center, he will not initiate directly or indirectly any contact with any other person known to him to be employed by another AAMCO franchises for the purpose of inducing such employee to work in Franchises's center; provided, however, nothing shall prevent Franchises from advertising generally for employees to fill vacant positions. Franchises agrees to hire only those employees who, upon appropriate screening, demonstrate themselves to be honest and dependable. Franchises agrees to direct any of his employees, including any customer service manager employed in his AAMCO center, to attend meetings and to meet training requirements as AAMCO may determine.

5.2 Performance Standards. Except as otherwise approved in writing by AAMCO, which approval shall not be unreasonably withheld, Franchises agrees that during the period of this Agreement he will devote his full time, energy and effort to the operation of his center, and agrees not to engage in any other business either at the location of his center or at any other location.

Franchises agrees that he will comply with all of the policies and procedures which AAMCO establishes from time to time including those set forth in AAMCO's training manuals, as modified and/or updated from time-to-time as determined by AAMCO in its sole discretion.

Franchisee acknowledges that AAMCO has the right to visit and enter the center at reasonable times, for the purpose of inspecting the center, its equipment and inventory, and to determine the nature and quality of the service rendered there, including the manner and method of the center's operation by Franchisee. Franchisee specifically agrees that neither his physical presence in the center nor his specific consent to the inspection shall be necessary.

Franchises acknowledges that any customer complaints cause harm to the growth of AAMCO's national identity, reputation in the marketplace and association of its name with quality repairs. Franchises agrees that any customer complaints generated by his center, including but not limited to those in which customers allege abuse, fraud, deceptive or unfair trade practices, cause such harm individually and in the aggregate. Franchises agrees to operate his center in such manners as to avoid customer complaints. Franchises agrees that he will deal fairly and honestly with AAMCO and with each customer, and that he will render prompt, workmanlike, courteous and willing service in his center. Franchises agrees to handle all customer complaints and adjustments in the same fashion whether they arise from his center or from any other AAMCO center. Franchises specifically agrees to conduct his center in a manner so that it will not detract from nor bring into disrepute the trademark or name "AAMCO".

All personnel whom Franchises employs shall conform to the experience or skill standards which AAMCO may prescribe. Franchises further agrees to attend such meetings and training sessions as AAMCO may require, and to direct any of his employees to attend such meetings and training sessions, including directing the center's technicians to obtain technical certification, as AAMCO may require, pursuant to AAMCO's technical certification program or a comparable technical certification program which complies with AAMCO's specifications.

In his operation of his center, Franchisee agrees to use only such forms as AAMCO specifically prescribes or authorizes including, without limitation, AAMCO multi-check, AAMCO repair order, AAMCO warranty cards and AAMCO reporting forms.

Franchisee agrees to offer to customers of his center all services, products and/or warranties which AAMCO may prescribe. Franchisee acknowledges that AAMCO retains the exclusive right to make modifications from time-to-time to such services, products and/or warranties.

- 5.3 Appearance Standards. Franchisee agrees to keep his center's premises in a clean, wholesome, attractive and safe condition, and to keep it in good maintenance and repair. Franchisee agrees to maintain the interior and exterior painting and decor, and furnishings of his center in such a manner and form as may be required by AAMCO. Franchisee agrees to purchase and display in or about his center only the signs, logos or other materials which are required or approved by AAMCO.
- 5.4 Maintenance Standards. Franchisee recognizes that it is in the mutual interests of both parties to this Agreement that the AAMCO center he operates be equipped and maintained in accordance with the highest standards of quality, and Franchisee specifically agrees to follow the directions of AAMCO in this regard, subject to the observance of any applicable laws.
- 5.5 Non-Disclosure. Franchisee agrees that he will not furnish any information concerning AAMCO's service program, training, diagnostic and technical materials, operations techniques, advertising or promotion ideas, or concerning the financial status of AAMCO to anyone; provided, that nothing in this section shall prevent the use of these materials or of this information by employees in Franchisee's AAMCO center.

Franchisee acknowledges that AAMCO is the sole owner of all rights to the AAMCO service program, and of all books, manuals or documents provided to Franchisee for the operation of his center.

Franchises recognizes that AAMCO has expended substantial funds and effort in the development of its service program, training, diagnostic and technical materials, and operating techniques, and he specifically agrees not to engage in competition with AAMCO using any training or policy manuals, catalogues, lists, forms or aids provided by AAMCO.

6:1 Obligations of AAMCO. AAMCO agrees that before AAMCO grants any additional franchise in the county or MSA/PMSA in which Franchisee is located, it will conduct a marketing study and will receive and consider input and comments from Franchisee. AAMCO agrees to assist Franchisee by providing Technical Consulting services for use by all franchisees. These services shall include Technical Hot Line Department, Publication of Technical Advisory bulletins, Publication of Technical Bench notes, Publication of Technical Columns in the Twin Post, Production of video training films, the availability of the Rebuilders Academy and additional in-house only training seminars. AAMCO further agrees that the ratio of the Technical Department's expenditures to franchisee fee revenue for the provision of said services will be the minimum ratio maintained for the provision of these services. AAMCO further agrees to assist Franchisee by providing limited operations consulting services to all franchisees.

AAMCO agrees that it will assist in the design of advertising promoting the business of AAMCO franchisees and the services they sell. AAMCO agrees to make available to Franchisee its experience, know-how, guidance, and counseling with respect to national, regional, and local advertising, and combinations thereof, including the selection of particular media and advertising content, as well as the choice of agencies for the purchase and use of these advertising techniques.

AAMCO agrees to sell to Franchisee during this Agreement the quantities of those AAMCO products mentioned in the Appendix A of this Agreement, as Franchisee wishes from time to time to order subject to AAMCO's standard credit approval; provided, however, that AAMCO may at any time in its own discretion discontinue the sale of any product or products, if in AAMCO's opinion it is unprofitable, not feasible, or otherwise undesirable to continue such products.

- 7.1 National Creative Advertising. Franchises agrees to pay his proportionate share of "National Creative Advertising" in accordance with the formulas which will be provided by the National Creative Committee and administered by AAMCO. Payment for National Creative Advertising shall be made to AAMCO in accordance with its instructions.
- 7.2 Local Advertising. Franchisee acknowledges and agrees that all advertising must be approved by AAMCO in advance of its use and Franchisee agrees not to use any advertising unless and until its content is approved in writing by AAMCO.

Franchisee specifically agrees to participate in and pay for the national Yellow Pages program of AAMCO and agrees not to place Yellow Pages advertising in any other manner.

Franchisee acknowledges that, in addition to Yellow Pages advertising, it is mandatory to employ advertising at the local level and to participate in and pay for advertising programs and promotional activities at the local level. Franchisee specifically agrees to establish and adhere to a local advertising budget, subject to AAMCO's approval.

Franchisee further agrees to share local advertising expenses with other franchisees in the Designated Market Area (DMA) as defined by A.C. Nielsen Company which may change from time-to-time. If Franchisee's AAMCO center is not part of a DMA or is the only AAMCO center in a DMA, Franchisee agrees to share local advertising with other franchisees in related or adjoining DMAs if coverage from local advertising in the related or adjoining DMAs permeates within Franchisee's market or if directed by AAMCO.

Franchisee acknowledges that AAMCO has the right to approve an advertising agency, which approval shall not be unreasonably withheld, and Franchisee agrees to place advertising only with an agency approved by AAMCO; Franchisee agrees to pay promptly fees which become due to any such agency.

If Franchisee falls to pay promptly an amount due his advertising agency or his local advertising group or pool, then either AAMCO, or other AAMCO franchisees in the local advertising group or pool of which Franchisee is a member, or the local advertising group or pool shall be entitled to recover the amount due from Franchisee. Franchisee acknowledges that all local advertising benefits him and the other franchisees in the local advertising group or pool. Franchisee acknowledges that despite failure to contribute to his local AAMCO advertising group or pool, local advertising expenditures by such group or pool confer substantial benefits on him, and further acknowledges his responsibility for payment therefor.

AAMCO specifically reserves the right to have or allow the local AAMCO advertising group or pool seek enforcement of this obligation.

- 7.3 National Advertising. Franchisee agrees to participate in advertising programs at the national level if established or directed by AAMCO. Franchisee agrees to pay his proportionate share of "National Advertising" and publicity in accordance with reasonable formulas provided by AAMCO. Payment for National Advertising billings and costs shall be made in accordance with AAMCO's instructions.
- 8.1 Signs. Franchises agrees to erect in and outside of his center only such signs as are approved by AAMCO. No other signs regardless of content, size or construction may be erected or used.
- 9.1 Standards and Specifications for Equipment and Inventory. AAMCO shall fix and determine all standards, specifications and requirements for the equipment, including diagnostic and technical equipment, supplies, parts, and assembly sets used by Franchisee in his AAMCO center. Franchisee may purchase these items from any source, as long as they conform to these standards and specifications. AAMCO agrees to furnish these standards and specifications to Franchisee, or to a vendor or manufacturer, without charge.

Franchises acknowledges that AAMCO may change such standards, specifications and requirements from time-to-time, and agrees to make any additional purchases of equipment and/or supplies needed to comply with such todated requirements.

- 9.2 Equipment, Supplies and Inventory. If Franchisee requests to purchase equipment, supplies and inventory from AAMCO, AAMCO agrees to supply them at the price then in effect; provided, that if prior to delivery the price to AAMCO shall increase, then AAMCO may proportionately increase the price to Franchisee. If any item is not available at the time of request, then AAMCO may substitute merchandise of a similar quantity, and adjust the price, after notice to Franchisee.
- 9.3 Operating Inventory. Franchises acknowledges that the consumer acceptance, quality, and standardization of parts and assembly sets sold by AAMCO, and agrees that the use exclusively of parts and assembly sets sold by AAMCO (or parts and assembly sets which comply with AAMCO's specifications) is an essential condition of the performance of this Agreement. Franchises agrees to purchase exclusively parts and assembly sets sold by AAMCO (or parts and assembly sets which comply with AAMCO's specifications). At the request of AAMCO, Franchises will submit a certification that he uses parts and assembly sets which comply with AAMCO's specifications. Further, Franchises agrees that the request of AAMCO he will submit information about the purchase of his parts and assembly sets, including without limitation, invoices, lists of vendors and manufacturers from whom Franchises purchases, and actual parts and assembly sets for testing and examination. AAMOO in its discretion shall determine what information is necessary in order to perform such testing or examination.

Franchises acknowledges and agrees that the training of his technical employees is essential to the successful operation of his Center. Franchises, therefore, agrees to participate in and pay for the AAMCO Tech Video Library Program according to the terms and conditions as determined by AAMCO, or to participate in a comparable technical training program which complies with AAMCO's specifications. Franchises further agrees that at the request of AAMCO he will submit information about his participation in a comparable technical training programs and actual copies of such training. AAMCO's Technical Services Department shall determine if any such technical training programs are comparable.

- 9.4 Product Warranties. There are no warranties, express or implied, made by AAMCO under this Agreement for the products purchased by Franchises, including the implied warranty of MERCHANTABILITY.
- 10.1 Warranty Program. Franchisee agrees to honor each warranty presented by an AAMCO customer in accordance with its terms, regardless of whether the service was rendered at his center or at some other authorized AAMCO center. Franchisee agrees to comply at all times with AAMCO's policies concerning the AAMCO warranty program.
- 10.2 Warranty Payment Rates. Franchises shall be entitled under this Agreement to receive from another AAMCO center the costs of supplies, accessories and parts which Franchises uses in honoring the warranty, plus a sum of money based on either an hourly rate for labor, or a flat fee, depending on the extent of repairs required. The payment rate used in making payments under this section will be determined by AAMCO and published to all tranchisess.

Franchises agrees to pay withinten (10) working days to any other AAMCO center the amount due to such other center for the honoring of a warrenty issued to a customer of Franchises. If Franchises fails to pay promptly any amount due under this section, AAMCO shall be entitled to recover such amount from Franchises for the benefit of the other AAMCO center, or to credit such other center for money which may be due and owing to Franchises for such payments.

- 10.3 Prohibition Against Other Warranties. Franchisee agrees to make no warranties or guarantees other than those contained in the printed forms of warranty issued or approved by AAMCO, which warranty is made by Franchisee to the customer and not by AAMCO either to any customer or to Franchisee. There are no warranties expressed or implied made by AAMCO to the customer in connection with any product or service furnished by AAMCO under this Agreement.
- 11.1 Accounting Forms. Franchises agrees to keep true and correct books and records according to directions of AAMCO, and to employ such record keeping systems as AAMCO may request. Franchises agrees to promptly deliver to AAMCO records, reports and copies of tax returns which AAMCO may request. Franchises agrees to use exclusively numerically certified work or repair orders provided by AAMCO. Franchises agrees to furnish to AAMCO bank deposit sips, verification of cash receipts and any other documents or information requested by AAMCO. Franchises agrees to keep true and correct books and records according to directions of AAMCO, and to employ such recording systems as AAMCO may request. Franchises agrees to promptly deliver to AAMCO records, reports and copies of tax returns which AAMCO may request. Franchises agrees to promptly deliver to AAMCO records, reports and copies of tax returns which AAMCO as part of standard auditing procedures. Franchises turther agrees to furnish to AAMCO bank deposit silps, verification of cash receipts and any other documents or information requested by AAMCO
- 11.2 inspection of Records. AAMCO's representative may enter Franchises's center to inspect books and records to verify the accuracy of Franchises's reports. Franchises agrees to keep its books and records available in the center at all times, or to make them available there upon request by AAMCO.
- 11.3 Damages. If at any time Franchises's actual gross receipts are greater than Franchises's reported receipts by two percent (2%) or more, then Franchises shall pay AAMCO immediately any deficiency in franchise fees together with interest pursuant to section 14.1, calculated from when such fees should have been paid. In addition, Franchises agrees to pay AAMCO for any and all expenses connected with AAMCO's examination of Franchises's reporting practices, including but not limited to reasonable administrative, accounting and attorneys' fees and the costs incurred in connection with the investigation of Franchises's recordkeeping and obtaining inspection of his records.

Franchisee further acknowledges and agrees that the actual damages sustained by AAMCO in the event of underreporting of gross receipts are difficult to ascertain and that in addition to the fees, interest and expenses stated above, Franchisee shall also pay AAMCO liquidated damages in an amount equal to the franchise fees due plus interest calculated pursuant section 14.1. These liquidated damages shall be in addition to any other remedies AAMCO may have.

- 11.4 Financial Statements. Franchises agrees to submit to AAMCO within 60 days after the end of each year a Profit and Loss Statement for the year and a Balance Sheet as of the last day of the year. In addition, within 60 days after the end of each serm-sinusal period, Franchises agrees to submit to AAMCO a Profit and Loss Statement for the previous 6-months and a Balance Sheet as of the last day of the 6-month period. All statements required by this paragraph may be unaudited but must be prepared by an accountant, and, unless otherwise specified by AAMCO, shall be in accordance with generally accepted accounting principles. All references in this section to "year" of Franchisee shall mean either calendar or fiscal year, as adopted by Franchisee.
- 12.1 Insurance. Franchises agrees to purchase and maintain at his own expense insurance against all types of public liability, as directed by AAMCO, including but not limited to garage liability, garage keeper's legal liability, garage keeper's direct primary coverage and workers' compensation insurance, including coverage for AAMCO as an additional named insurant. Franchises acknowledges that AAMCO reserves the right to increase the amounts of insurance coverage required by this section and agrees to comply with any such increased amounts after notice from AAMCO; AAMCO agrees to act reasonably in determining such increased amount. In no event shall the amounts of coverage be less than \$1,000,000 per occurrence, bodily injury and property damage combined. Franchises shall turnish AAMCO with certificates of such insurance including the insurance upon AAMCO, along with satisfactory evidence that premiums have been paid. Each certificate shall provide that the policy may not be cancelled as to AAMCO without thirty days' prior notice to AAMCO. Franchises shall provide that the policy may not be cancelled as to AAMCO without thirty days' prior notice to AAMCO. Franchises shall provide that the policy may not be cancelled as to AAMCO without thirty days' prior notice.
- 12.2 Indemnity Agreement. Franchisee agrees by this Agreement to defend and to hold harmiess and indemnify AAMCO from any and all claims, demands or suits of any kind, and to pay to AAMCO all expenses and liabilities which may be associated with such claims, demands or suits, which are based on or arise out of or relate in any way to the operation or the condition of Franchisee's center. This Agreement to indemnify AAMCO shall be given effect whether the claim arises indirectly or directly out of the center's operation, Franchisee's conduct of his business there, the ownership or possession of real or personal property there or from or by any act of negligence, ornission or willful conduct by Franchisee or by any of his employees, servants or agents. The minimum amounts of insurance outlined in section 12.1 shall not be construed to limit liability under this section of the Agreement.

Franchisee also agrees by this Agreement to pay on behalf of AAMCO any and all fees, costs, or other expenses which AAMCO reasonably incurs as a result of any investigation or defense of any such claim, including reasonable attorneys' fees.

- 12.3 Independent Contractor. Franchisee acknowledges that under the terms of this Agreement he is not an agent, employee, or servant of AAMCO for any purpose whatsoever. Franchisee agrees that he shall not hold himself out as an agent, employee, or servant of AAMCO under any circumstances for any masson whatsoever. Franchisee is an independent contractor and is not in any way authorized to make a contract, agreement or promise on behalf of AAMCO, or to create any implied obligation on behalf of AAMCO. Franchisee specifically agrees that he shall not do so.
- 13.1 Security Deposit. Franchise acknowledges that he has deposited with AAMCO the sum of \$3,000 as security for compliance with all the provisions of this Agreement. This deposit shall be retained by AAMCO and AAMCO shall have the right to reimbures itself or others, including customers of Franchises's center, from this account for any damages which may be sustained by AAMCO or others, as a result of failure by Franchises to comply with any provision of this Agreement. AAMCO has sole and absolute discretion in determining the amount of reimbursement from this account, and agrees to act reasonably in making such determinations.

Franchisee acknowledges that the creation and use of this account is a condition of the franchise and is intended to maintain a high level of customer satisfaction and to minimize or resolve customer complaints. It is agreed that AAMCO may use the funds to cure any default by Franchisee under this Agreement and to defray expenses, damages or attorneys' fees of AAMCO or others, reasonably necessary to cure any such default, including refunds to customers of Franchisee as AAMCO may determine. AAMCO may send written notice to Franchisee of defaults calling for action under these provisions to Franchisee's last known address. Franchisee hereby authorizes AAMCO to apply the money in this account for the purposes specified in this provision without prior, actual notice to Franchisee that the money has been applied.

Franchisee agrees that should the amount on deposit with AAMCQ become less than \$3,000 because of any reason whatsoever, then Franchisee, upon notice from AAMCQ, shall pay whatever amount is needed so that the amount on deposit equals \$3,000.

AAMCO agrees to pay interest on this deposit at the rate of 3% less than prime rate as established by a leading bank as determined by AAMCO averaged over the preceding twelve months to a maximum of six percent (6%) per year, provided that Franchisee is, at all times, in full compliance with the provisions of this section.

14.1 Defaults in Payment. Franchisee agrees to pay all invoices from AAMCO for merchandise or other items under this Agreement in strict accordance with the payment and credit terms applicable to them when they are issued. Any such amount not so paid when due, as well as any amount due from Franchisee under any section of this Agreement, shall bear interest at the annual rate of eighteen percent (18%), or the legally permissible rate, whichever is less, from thirty (30) days after the due date until payment. The payment of such interest will not be deemed to allow delay in the payment of those invoices or other invoices or amounts. Franchisee agrees further to pay when due any bills or other amounts owed to third parties, especially under sections 7.1, 7.2 and 7.3 of this Agreement, or under any other purchasing arrangement in which AAMCO may be invoived; but, AAMCO shall not by virtue of such an arrangement become liable to any such third party on the account of Franchisee.

in the event that Franchisee Is in default in the payment of any franchise iee, invoice for parts, invoice for advertising, or for any other amount due to AAMCO under the terms of this Agreement, including an amount which may be due to an advertising association, pool, or agency under sections 7.1, 7.2 and 7.3 of this Agreement, then in any and all actions which may be brought for the amount in default, AAMCO or the party bringing such action shall be entitled to recover the amount in default, with any interest thereon at the rate set forth above, and costs of the action, together with reasonable attorneys' fee. In the event that a local advertising group or pool becomes antitled to recover, by virtue of such an action pursuant to action 7.2 of this Agreement, then Franchises acknowledges that such group or pool shall also be entitled to recover, in addition to any judgment, an amount equal to the costs and reasonable attorneys' fees therefor. Franchises specifically agrees that AAMCO may bring an action on behalf of National Creative Committee to collect amounts due pursuant to section 7.1.

In the event that Franchisee falls to pay for National Creative Advertising and/or Yellow Pages advertising, then Franchisee acknowledges and agrees that AAMCO has the right (1) to direct any publisher of a Yellow Pages advertising directory to omit Franchisee's listing from such directory and (2) to withhold all television and radio tapes from Franchisee, until all sums owed plus interest and any costs of collection, including attorneys' fees, have been paid in full.

- 15.1 Assignment. This Agreement is a personal obligation of Franchisee and his rights to the use of AAMCO's service marks and trademarks are not assignable nor transferable under any circumstances except in strict compliance with the provisions herein.
- (a) In the event of Franchisee's death, his rights shall pass to his heirs or next of kin on the condition that such heirs or next of kin must immediately attend and successfully complete AAMCO's training course as provided for in this Agreement. Such person or persons must attend the AAMCO Operator's Training Course by the third class offered after the date of the death of Franchisee. Failure to do so will result in the termination of all rights conferred under this Agreement.
- (b) If Franchisee, as an individual, desires to transfer his rights under this Agreement to a corporation, he may do so only upon the following terms and conditions:
- (1) Franchisee's name remains on the Agreement and the corporation is added as a co-franchisee on the Agreement.
- (2) The corporation is newly organized and its activities are contined exclusively to acting as an AAMCO franchises under this Agreement.
- (3) Franchises is the owner of the majority of the stock of the corporation, is the principal executive officer of the corporation and has full and complete authority to act for the corporation. In the event of the death of Franchises who is the majority shareholder of such corporation, then the provisions of section 15.1(a) above will apply, except that such heir or next of kin must be the majority shareholder of the corporation, principal executive officer of the corporation and must have full and complete authority to act for the corporation.
 - (4) All money obligations of Franchisee under this Agreement must be satisfied.
- (5) The corporation must sign an agreement with AAMCO assuming jointly and severally all obligations of Franchisee under this Agreement. It is expressly understood that the assumption of Franchisee's obligation by any corporation does not limit Franchisee's personal obligations under this Agreement and Franchisee and the corporation shall be jointly and severally liable.
- (6) The corporation shall disclose in writing the names and addresses of all of its officers and directors and, whenever there is a change in any such officer or director, shall immediately notify AAMCO of such change. Franchisee acknowledges that AAMCO has the right to approve the corporation's officers and directors, which approval shall not be unreasonably withheld, and agrees that any officer and director not approved by AAMCO will be immediately removed from such position and shall not be permitted to have any involvement in the operation of the corporation or the AAMCO center.
- (c) If Franchisee organizes or has organized a corporation in connection with the operation of the center, the capital stock shall not be sold, assigned, pledged, mortgaged or transferred without the prior written consent of AAMCO. There may be a sale of all of the capital stock of the corporation subject to the same conditions listed in subparagraph (b) above, to a purchaser as though the person acquiring such stock were a purchaser under section 15.2 of this Agreement. All stock certificates shall have endorsed upon them the following:

| The tran | sfer of this stock is su | bject to the terms and | conditions of a FranchiseAgreement |
|----------|--------------------------|------------------------|--|
| dated | January 27, | 2000 . | between AAMCO Transmissions, Inc., and |
| | Michael i. | Schwartzwald | |

- (d) If Franchisee forms or has formed a partnership for the operation of the AAMCO center, then all partners must sign an agreement with AAMCO assuming jointly and severally all obligations of Franchisee under this Agreement but such agreement does not limit Franchisee's obligations hereunder. A partner cannot sell, assign, pledge, mortgage or transfer his interest without AAMCO's prior written consent.
- (e) if Franchisee is a partnership and all partners desire to transfer their rights under this Agreement to a corporation, they may do so only upon the terms and conditions set forth in subparagraph (b) above and provided that one of the partners is the majority stockholder of the corporation, the principal executive efficer of the corporation and has full and complete authority to act for the corporation.
- (f) Franchises agrees that this Agreement will not be transferred to a corporation or to an individual by transfer of stock or by any other means.
- 15.2 Sale. If Franchises desires to sell his AAMCO center, he may do so provided that the purchaser is first approved by AAMCO, and provided that the purchaser executes AAMCO's then current form of franchise agreement at the fee structure provided below. AAMCO agrees to approve such prospective purchaser if his credit ratings are satisfactory, he has good moral character and has a reputation and business qualifications satisfactory to AAMCO, and provided further that any and all financial obligations of Franchisee are fully paid and satisfied. The accounts which must be satisfied include sums owed for local, national or national creative advertising. Yellow Pages advertising, sums owed to any advertising agency, sums due AAMCO pursuant to the terms of this Agreement, including any amounts due because of a default of any provision of this Agreement, and any sums due other AAMCO desiers. Franchisee and other person or persons having control of the affairs of a corporate franchisee shall execute a general release of all claims against AAMCO and a termination of franchise, and Franchisee shall pay AAMCO the sum of \$2,000 for expenses in connection with the administration and approval of this sale. Ownership of Franchisee's AAMCO center may not be transferred until a purchaser has successfully completed any training course which may be provided for in the then current form of franchise agreement.
- (a) If Franchises sells his AAMCO center without the aid or assistance of AAMCO then the purchaser must sign a current form of franchise agreement. The purchaser has the option of signing an agreement for only the balance of Franchises's term at the franchise see being paid by Franchises'; or, of signing an agreement for a fifteen (15) year term, the first portion of the term will be for the balance of Franchises's term at the franchise see being paid by Franchises, and the second portion of the term will be for the remainder of the fifteen (15) year term at the franchise see being charged by AAMCO for new franchises as of the time of the purchase.
- (b) If Franchisee has listed his center with AAMCO or the purchaser has received a presentation from AAMCO's franchise sales department within the past 12 months, then the purchaser must sign a current form of franchise agreement for a litteen (15) year term at the franchise tee being charged by AAMCO for new franchises as of the time of the purchase.
- 15.3 Attempted Sale, Assignment or Transfer. If Franchisee attempts to sell, assign or transfer his AAMCO center without following the procedures required by this Agreement, then any such attempted sale, assignment or transfer is void. In the event that such attempted assignment or transfer is to a corporation wholly or partially owned or controlled by Franchisee, then, at AAMCO's option, Franchisee agrees on behalf of the corporation that the attempted assignment or transfer shall subject the corporation to all the terms and conditions of this Agreement. Franchisee shall remain jointly and severally liable for all obligations and responsibilities of this Agreement, including money owed, despite any such attempted and/or unauthorized cale, assignment or transfer of Franchisee's AAMCO center.
- 15.4 Notification of Resale. Frenchisee agrees to submit to AAMCO a copy of any written offer or a statement from Franchisee of all the terms of the proposed sale and the identity of any proposed purchaser before consummation of an agreement of sale.
- 16.1 Duration of the Franchize. This Agreement shall begin as of the date set forth above, and shall continue for a term of fifteen (15) years. Unless either party gives written notice of its intention not to renew at least one (1) yearprior to the expiration of the fifteen (15) yeartern, then this franchise shall be renewed for fifteen (15) years. Failure to renew by AAMCO will be based on good cause; the parties agree that "good cause" shall be defined to include the following:
- (a) Any default set forth in section 18.1 of this Agreement notwithstanding compliance with paragraph 18.1(b); or
- (b) Any cause that in AAMCO's reasonable estimation brings discredit upon its trademarks and trade name, or seriously interferes with AAMCO's business interests.

In connection with any renewal, Franchisee agrees to execute a franchise agreement of the type then currently being used by AAMCO. AAMCO expressly reserves the right to increase the franchise fee upon renewal in accordance with its then current policy.

17.1 No Waiver by AAMCO. AAMCO's failure to insist upon strict compliance with all provisions of this Agreement, except section 21.1 shall not be a waiver of its right to do so; delay or omission by AAMCO respecting any default shall not affect its rights respecting any subsequent defaults.

18.1 Termination.

- (a) AAMCO may terminate this Agreement by giving written notice to Franchisee upon the occurrence of any of the following:
 - (1) A breach by Franchisee of sections 5.2 or 20.2 of this Agreement.
- (2) If Franchisee unreasonably delays in opening his center. In no event shall a period of less than eight (8) months be considered an unreasonable delay. In the event that this Agreement is terminated pursuant to this subsection, then AAMCO may elect to retain as liquidated damages the deposit paid by Franchisee pursuant to section 1.
- (3) If Franchises terminates or attempts to terminate this Agreement for any reason. If this Agreement is terminated under this subsection, then AAMCO may elect to retain the deposit made by Franchises as liquidated damages or as against compensatory and punitive damages which may be sought under this Agreement.
- (4) In the event that Franchisee is declared insolvent or bankrupt by any court, or makes an assignment for the benefit of creditors, or in the event that a receiver is appointed for Franchisee's business, or Franchisee is unable to continue in business, or in the event of the sale, incolvency or termination of the business operated pursuant to this Agreement, or in the event that any proceedings demanded by Franchisee under a provision of the Federal Bankruptcy Act or any other laws for the relief of debtors are commenced, or in the event Franchisee becomes the invokuntary subject of any such proceeding, which proceeding continues undermissed for a period of thirty (30) days.
- (5) Failure to make any payments to an advertising agency and/or local advertising group or pool, or to make any other advertising payments required pursuant to section 7 of this Agreement.
 - (6) Failure to make any payments required under any provision of this Agreement.
- (7) If Franchisee closes his center for any reason and falls to reopen within ten (10) days from the date of such closing.
- (8) If Franchisee sells or attempts to sell, transfer or assign his rights under this Agreement without the approval of AAMCO as required by this Agreement.
 - (9) If Franchisee shall commit a violation of any provision of this Agreement.
- (b) Upon receipt of notice pursuant to section 18.1(a), Franchises shall have ten (10) days within which to cure completely any default based on a failure to make any payment required under any provision of this Agreement. For any other default, except as set forth below in section 18.1(c), Franchises shall have thirty (30) days within which to cure completely any such default. Failure of Franchises to effect such cure within the cure period shall result in the immediate termination of this Agreement. It shall be Franchises's responsibility to advise AAMCO of his attempt to cure any default.
- (c) Any notice of termination which is based, in whole or in part, upon the fraudulent acts of Franchisee or on Franchisee's failure to deal honestly and fairly with AAMCO or with any customer of the center, shall be effective upon receipt by Franchisee, and the provisions of section 18.1(b) shall not be applicable thereto.

19.1 Procedures after Termination.

- (a) Upon the termination of this Agreement for any reason, including, without limitation, termination upon the expiration of the current term by virtue of Franchisee's failure to renew as provided in section 16.1 (sometimes herein called "Expiration"), Franchisee shall cease to be an authorized AAMCO franchisee and shall:
 - (1) Promptly pay AAMCO all aums due and owing.
- (2) Promptly pay AAMCO the sum of \$5,000 to be held by AAMCO to cover the costs of warranty work for customers of Franchisee's former center. If there is any amount remaining unused two (2) years after the date of termination and Franchisee has complied fully with the provisions of section 19, then any such amount shall be returned to Franchisee.
- (3) Immediately and permanently discontinue the use of the mark AAMCO and all similar names or marks, and any other designation tending to indicate that Franchisee is or was an authorized AAMCO franchisee.
- (4) Promptly surrender to AAMCO all signs, training materials, manuals, videos, stationery, letterheads, forms, repair orders, printed matter and advertising material containing the mark AAMCO, all similar names or marks or any other designation tending to indicate that Franchisee is or was an authorized franchisee of AAMCO.
 - (5) Immediately and permanently discontinue all advertising as an authorized AAMCO
- (6) Promptly transfer to AAMCO or AAMCO's designee each telephone number listed under the designation AAMCO or any similar designation, and execute such instruments and take such steps as AAMCO may require to accomplish the transfer of each such telephone number.
- (7) At AAMCO's discretion, self all inventories on hand to AAMCO at the price then being charged by AAMCO to authorized AAMCO dealers, less freight and handling costs.

dealer.

- (b) Upon termination or Expiration, AAMCO shall have the option to purchase all of Franchisee's right, title and interest in the center and all equipment contained therein. If AAMCO intends to exercise its option, AAMCO shall notify Franchisee of such intention at the time of termination or, in the case of Expiration, within ten (10) days prior to the Expiration of the current term of this Agreement. The full purchase price of the center shall be:
- (1) in the case of Expiration, the fair market value of the equipment and parts then located at the centur, less all outstanding liabilities of the center.
- (2) in the case of all other terminations, the lesser of the fair market value of the equipment and parts then located at the center or Franchisee's cost, less depreciation on the equipment computed on a fitteen (15) year straight-line basis, less all outstanding liabilities of the center. AAMCO shall have the right to withhold from the purchase price funds sufficient to pay all outstanding debts and liabilities of the center and to pay such debts and liabilities from such funds. If such liabilities exceed the purchase price of the equipment and parts, AAMCO shall apply the purchase price in such manner as AAMCO, in its sole discretion, shall determine. In no event, however, shall AAMCO become liable for any of the debts and liabilities of Franchisee or of the center and Franchisee shall remain responsible for all outstanding debts and liabilities of the center which remain unsatisfied subsequent to the distribution by AAMCO of the purchase price funds.
- (c) If, within five (5) days after termination or Expiration, Franchises falls to remove all displays of the AAMCO name and trademark and any other materials of any kind from the center which are identified or associated with AAMCO, AAMCO may enter the center or premises to effect such removal. In such event, AAMCO shall not have any liability to Franchises therefor, nor shall AAMCO be accountable or required to pay for such displays or materials.
- (d) if, within three (3) days after termination or Expiration, Franchisee has not taken all steps necessary to amend, transfer or terminate all telephone listings or service and any registration or filing of any fictitious name, Franchisee hereby irrevocably normaties, constitutes and appoints AAMCO or any prothonotary, clerk of court or attorney of any court of record as its true and lawful attorney for him and in his name, and on his behalf to take all such action as may be necessary or appropriate to amend, transfer or terminate all such telephone listings and service and registrations and filings of such fictitious name, without liability to Franchisee for doing so. In the event that any action is required to be taken by or on behalf of AAMCO pursuant to this accept this Agreement and the directions by or on behalf of AAMCO as conclusive proof of AAMCO as collective proof of AAMCO as collective proof of AAMCO as collective fights in such telephone numbers and directory listings and its authority to direct their amendment, termination or transfer and Franchisee hereby releases and waives any claim of any kind that he may have against any telephone company and/or yellow or white page directory publisher as a result of their implementing the transfer, amendment or termination set forth herein.
- (e) The termination of this Agreement shall not affect, modify or discharge any claim, rights or causes of action which AAMCO may have against Franchises, under this Agreement or otherwise, for any reason whatsoever, whether such claims or rights arise before or after termination.
- 19.2 Covenant Not-To-Compete. Franchisee acknowledges that as a franchisee of AAMCO he will receive confidential information and materials and trade secrets and have access to unique procedures and systems developed by AAMCO. Franchisee further acknowledges that the development of the marketylece in which his center is located is solely as a result of the AAMCO name and trademark. Therefore, to protect the AAMCO name and trademark and to induce AAMCO to enter into this Agreement, Franchisee represents and warrants:
- (a) During the term of this Agreement and any renewal thereof, Franchisee shall not directly or indirectly engage in any business the same as, similar to or in competition with AAMCO or any other AAMCO Franchisee, except for the business contemplated by this Agreement.
- (b) For a period of two (2) years after the termination of this Agreement, Franchisee shall not directly or indirectly engage in the transmission repair business within a radius of ten (10) miles of the former center or any other AAMCO center. The two (2) year period shall not begin to run until Franchisee commences to comply with all obligations stated in this section 19.2(b).
- (c) Franchisee acknowledges that because of the business of AAMCO and the strength of the AAMCO name and trademark, the restrictions contained in this section 19.2 are reasonable and necessary to protect the legitimate interests of AAMCO and that any violation of these restrictions will result in irreparable injury to AAMCO. Therefore, Franchisee acknowledges that, in the event of such violation, AAMCO shall be entitled to preliminary and permanent injunctive relief and damages, as well as an equitable accounting of all earnings, profits and other benefits, arising from such violation, which remedies shall be cumulative and in addition to any other rights and remedies to which AAMCO shall be entitled. If Franchisee violates any restriction contained in this section 19.2 and it is necessary for AAMCO to seek equitable relief, the restrictions contained herein shall remain in effect for two (2)-years after such relief is granted.
- (d) Franchisee agrees that the provisions of this covenant not-to-compete are reasonable. If, however, any court should hold that the duration or geographical limits of any restrictions contained in this section 19.2 are unreasonable, the parties agree that such determination shall not render the restriction invalid or unenforceable, but that such restriction shall remain in full force and effect for such duration and within such geographical limits as the court shall consider reasonable.
- 20.1 Applicable Laws. Franchisee agrees to comply with all federal, state, county and municipal laws and regulations which may be applicable to Franchisee's business.

MP)

20.2 Federal Trade Commission Orders. Franchisee acknowledges receipt of copies of FTC Orders No. 8816 and C-2305 and Franchisee agrees to adhere to the provisions of these Orders in his dealings with the public and with AAMCO.

21.1 Jurisdiction. This Agreement shall be deemed to have been unade Within the distinct messalth of Pennsylvania, shall be interpreted according to the laws of Pennsylvania and Pennsylvania law shall apply to any claims arising out of, connected to or relating to this Agreement or its performance.

Franchises hereby agrees that mailing to his last known address by certified or registered mall or by any overnight carrier service which provides a receipt of emp process shall constitute lawful and valid process. Franchises agrees to the jurisdiction and venue of the United States District Count for the Eastern District of Pennsylvania or to the Count of Common Pleas of Philiadelphia or Montgomery County, Pennsylvania in any action, proceeding or counterclaim, whether at least 5 at equity, in any manner whatsoever which arises out of or is connected in any way with this Agreement are performance, and Franchises specifically agrees not to bring suit against AAMCO in any other jurisdiction or words.

(See Addendum)
21.2 Jury Trial Weived. Franchises and AAMCO hereby agree that they shall and hereby do waive trial by jury in any action, proceeding or counterclaim, whether at law or at equity, brought by either of them, or in any matter whatsoever which arises out of or is connected in any way with this Agreement or its performance.

- 21.3 Severability. In the event that any portion, term or provision of this Agreement shall be decided by any court to be in conflict with the law of a state or jurisdiction, then the validity of the remaining portions, terms or provisions shall not be affected; the illegal part, term or provision shall be deemed not to be a part of this Agreement and this Agreement shall be considered as if the provision has never been a part of it.
- 21.4 Notice. Whenever this Agreement requires notice, it shall be in writing and shall be sent by registered or certified mail, return receipt requested or overnight mail to the other party at the addresses set forth below, unless notice is given of a change of address. However, Franchisee agrees that notice may be sent to him at the AAMCO transmission repair center operated pursuant to the terms hereof.
- 21.5 Recovery of Costs and Attorneys' Fees. In any court or arbitration proceeding brought by either party hereto arising out of or based upon this Agreement or its performance, the prevailing party shall recover all court costs, attorneys' fees and other expenses relating to such proceeding from the non-prevailing party.
 - 22.1 Mediation and Arbitration.
- (a) Non-binding mediation of disputes, controversies, or claims arising out of or relating to this Agreement shall be conducted in Philadelphia, Pennsylvania or in Chicago, Illinois, solely at Frenchisee's option.
- (b) All disputes, controversies or claims arising out of or relating to this Agreement shall be settled by binding arbitration in accordance with the Commercial Arbitration Rules of the American Arbitration Association or its successor except for termination by AAMCO which is based in whole or in part, upon the fraudulent acts of Franchisee or Franchisee's failure to deal honestly and fairly with any customer of the center or Franchisee's failure to accurately report his gross receipts to AAMCO. Arbitration shall be conducted in Philadelphia, Pennsylvania, unless otherwise agreed to by the parties.
- 23.1 Entire Agreement. This Agreement consisting of ten (10) pages and attachments contains the entire agreement between the parties concerning Franchise's AAMCO franchise; no promises, inducements or representations not contained in this Agreement shall be of any force or effect, or binding on the parties. Modifications of this Agreement must be in writing and signed by AAMCO.

IN WITNESS WHEREOF, the parties intending to be legally bound hereby, hereto have set their hands and seals as of the day and year first above written.

| Gel Ebule WITNESS | AAMCO TRANSMISSIONS, INC. By: Marchisee - Michael L. Sc | By Mars Holutt | | |
|--|--|----------------|--|--|
| WITNESS | FRANCHISEE | (SEAL) | | |
| Address for AAMCO Transmissions, Inc. One Presidential Boulevard Bala Cynwyd, PA 19004 | Address for Franchises: | ٠. | | |

Case: 1:05-cv-01966 Document #: 1 Filed: 04/05/05 Page 32 of 99 PageID #:32

ADDENDUM TO FRANCHISE AGREEMENT STATE OF ILLINOIS

The following is added to section 21.1:

21.1 Jurisdiction - This Agreement shall be deemed to have been made within the Commonwealth of Pennsylvania and shall be interpreted according to the laws of Pennsylvania. If there is a conflict with Pennsylvania law, then this Agreement is subject to the Illinois Franchise Disclosure Act of the State of Illinois, and that Franchisee's rights are governed by the Act.

The parties specifically acknowledge that any provision in this agreement which designates jurisdiction or venue in a forum outside of the State of Illinois is void with respect to any cause of action which otherwise is enforceable in the State of Illinois, provided that a franchise agreement may provide for arbitration in a forum outside of the State of Illinois.

Franchisee agrees that the mailing to his last known address by certified or registered mail or by any overnight carrier which provides a receipt of any process shall constitute lawful and valid process.

The parties shall have the right to mutually agree upon a locale in which such arbitration hearings are to take place. These arbitration hearings will not be limited by any conflicting provision contained within this agreement.

If any of the provisions of this Agreement governing termination or nonrenewal are inconsistent with Illinois law, 815 ILCS 705/19 and 705/20, then said Illinois law shall apply.

IN WITNESS WHEREOF, the parties have executed this addendum as set forth below.

| Date:, 20 | • |
|-----------|--------------------------------------|
| ATTEST: | AAMCO TRANSMISSIONS, INC. |
| Phymin | By: Marz Hulutt |
| BerEberle | who fill the |
| Witness | Franchisee - Michael L. Schwartzwald |

Case: 1:05-cv-01966 Document #: 1 Filed: 04/05/05 Page 33 of 99 PageID #:33

TO:

AAMCO Transmissions, Inc. One Presidential Boulevard Bala Cynwyd, PA 19004

I hereby subscribe to the AAMCO Tech Video Library. I agree to purchase all needed tapes in the current library at a cost of \$\frac{TBD}{TBD}\$ payable at the rate of \$\frac{N/A}{A}\$ per month for \$\frac{N/A}{A}\$ months. Furthermore, I agree to purchase new tapes as they are made available and to pay for them at \$\frac{35.00}{A}\$ per tape. I also agree to continue this subscription for the duration of my franchise unless I decide to participate in a comparable technical training program which meets AAMCO's specifications, at which time this subscription shall be ended.

Franchisee - Michael L. Schwartzwak

Dated: January 27, 2000

<u>Chicago, Illinois (CHAMCO)</u> AAMCO Dealers Advertising Pool c/o AAMCO Transmissions, Inc.
One Presidential Boulevard
Bala Cynwyd, Pennsylvania 19004

Gentlemen:

Please accept this letter as evidence of my commitment to the requirement that I, as an AAMCO franchisee, participate in and cooperate with my local advertising pool and program.

- A. I acknowledge that advertising is necessary to the successful operation of my business as an AAMCO dealer.
- B. I acknowledge that advertising by other AAMCO dealers within my marketing area directly benefits my AAMCO center.
- C. I acknowledge the legal, business and other responsibilities to approve, cooperate and participate in the advertising program established by the other AAMCO dealers in my marketing area, as such programs are approved by AAMCO Transmissions, Inc.
- D. I agree that should I be in default of any money due my local AAMCO Dealers Advertising Pool, or should I fail to participate in an advertising program and make payment for it, I shall be subject to a delinquency charge and pay interest at the highest contract rate permitted by law to be computed in addition to my actual billing, plus any legal and attorney's fees incurred in the event suit must be commenced against me because of a violation of this Agreement.
- E. I agree that I will submit any and all information required to administer the local AAMCO dealers advertising program in my area and will submit such information to the group authorized to administer the local advertising program.
- F. It is further agreed and understood by and between me and the Chicago IMinois (CHAMCO) AAMCO Dealers Advertising Pool that I contract for a period equal to the duration of my Franchise Agreement with AAMCO and any renewals thereof, to participate in and to be responsible for the payment of advertising on this local level as determined by my advertising pool. I acknowledge that the benefit that I am deriving and will derive from participating in local advertising and my concurrent responsibility for payment of my share of local advertising shall begin at the end of the first full week after the actual opening of my AAMCO center. I further agree to execute any agreements presently in use by said local AAMCO Dealers Advertising Pool. The amount of payment for such advertising shall be as follows:
 - Existing percent or flat rate formula, if applicable per the adpool's formula.
 Existing minimum weekly contribution currently \$571.00/week
 - 3. Existing maximum weekly contribution

- G. I acknowledge that the above amount(s) my be changed by the local AAMCO Dealers Advertising Pool according to its standard procedure and I agree to be bound by any such change(s).
- H. To secure my responsibility to make the necessary payments for an initial period of two (2) years, I hereby agree to execute a Note, secured with the appropriate collateral, and including an acceleration clause for payment in the event of a default, to be paid on a monthly basis to enforce my financial responsibility under the terms of this Agreement. The Note is to be drawn under the appropriate requirements of my local jurisdiction and is to be made in favor of my AAMCO Dealers Advertising Pool. I acknowledge that the two-year period of the Note in no way affects my 15-year obligation under the Franchise Agreement in regard to all aspects of local advertising, including payment therefor. If requested to do so, I further agree to execute additional Notes payable to my local AAMCO Dealers Advertising Pool to secure the remaining years of my local advertising obligation.

I further agree to continue to participate in the local AAMCO Dealers Advertising Pool for the duration of my Franchise Agreement.

| Date: | January 27, 2000 | _ | he y | nouhalt. | Intell |
|-------|------------------|---|------------|-------------------|------------|
| | | _ | Franchisee | - Michael L. Sc | hwartzwald |
| | | | | | |
| | | • | Franchisee | <u> </u> | |
| | | | | | |
| | | | AAMCO DE | ALERS ADVERTIS | ING POOL |
| | | | By: | odzed Renresentat | <u> </u> |

INSTALLMENT NOTE

| | | • | | |
|--|--|---|---|--|
| \$ 59,384.00 (Total Amount of Note) | : | Dated: | January 27, | 2000 |
| FOR VALUE RECEIVED, I (we) the order of The Chicago Area AAMCO Fifty-Nine Thousand Three Hundre in 103 successive weekly and a final installment of \$ 571.00 within seven (7) days after the openi Center at 315 South Main Street, When | (CHAAMCO) D d Eighty-Foinsta | ealers Adve ur llments of the first nisee's AAM | ertising Pool Do \$ 571.00 installment p | ollars Dayable |
| The obligation of payment of cease as of the date that Franchisee franchisee and signs the necessary Te intended to terminate his AAMCO Franchisee's franchise shall not most the above installments which may hetermination. | ceased to be rmination of hise; provide elieve him t | e an AAMCO F Franchise ied however from any li | Transmissions and other do , that the te ability for p | i ocuments erminatio oayment |
| PROTEST WAIVED. On non-pay remaining installments shall at the o due and payable. I (we) agree to pay an attorney for collection, a reasona amount due and owing on the defaulted amount I (we) hereby authorize, irrev or any Attorney of any Court of Recorterm time, or vacation, at any time bijudgement without process in favor of the filing of an Averment of Declarat appear to be unpaid thereon, together as above provided, and waive and relesuch proceedings and waive all right upon such judgment nor shall any bill manner with the operation of such jud that said Attorney may do by virtue h of all appraisement, inquisition of resaid real estate and authorizing the issued, stay of execution and all rig State, now in force, or hereafter to | ption of the if this not if this not ble attorney note. And ocably, the d to appear efore or aft any holder ion of Defau with charge ase all erro of appeal ar in equity to gment, heret ereof, and veal estate, entry of suchts under the passed. | e holder be te is place /'s fee of to secure Prothonota for me (us ter maturit of this no ult, for su es, costs a ors which m nd consent be filed to by ratifyin vaiving and hereby vol ch condemna ne exemptio | come immediated in the hand 18 % of the payment as and attorney's ay intervene to immediate interfere in grand confirm releasing be untarily concition upon any | cely is of is of of the of said Court, irt, ia vithout may ifees, in any executio any ming all emefit demning writ (SEAL) zwald |
| Witness | Franchis | see | | (SEAL) |



Office of General Counsel

March 15, 2005

Via Federal Express (Priority Delivery)

Mr. Michael J. Schwartzwald c/o AAMCO Transmissions 530 Roosevelt Road Glen Ellyn, IL 60137

RE: Notice of Termination of Franchise

Dear Mr. Schwartzwald:

As a result of ATI's investigation of the practices at your AAMCO center, ATI has determined that your business has failed to deal fairly and honestly with customers and has engaged in deceptive conduct. Pursuant to section 18.1(c) of your franchise agreement, your franchise to operate an AAMCO transmission repair center is hereby terminated. Pursuant to section 18.1(c), this notice of termination is effective immediately upon receipt.

ATI's investigation has revealed instances where your center has misled customers regarding the need for major services, has performed unnecessary services and charged for services that have not been performed. In shoppings conducted at your center, your center failed to correct external malfunctions induced in the vehicles and falsely advised customers that they had internal problems with their transmissions. Besides recommending and selling unnecessary services, your center misrepresented the parts replaced and sold to the customer as part of the service. It appears that you have been directly involved in some of these dealings with customers.

After obtaining authorization from one customer to disassemble the transmission, the customer authorized the repair and requested return of the damaged and replaced parts. At the conclusion of the repair, the customer was given parts that your center represented were from the customer's vehicle. It was later determined that the returned parts were not from the customer's vehicle.

Mr. Michael J. Schwartzwald March 15, 2005 Page 2

Upon examining the vehicle that the center represented that it had repaired and the parts for which the customer had been charged, it was determined that the services and parts paid for by the customer had not been provided. Not only had the clutches, band and bushings not been replaced to comply with AAMCO rebuilding standards and provide the customer with an AAMCO reconditioned transmission as represented, other parts listed on the repair order as having been replaced were not. Although the repair order specifically represented, for instance, that a new drum and torque converter had been replaced during the repair, the customer received the same parts as had been in the vehicle when it was brought to the center for repair.

These acts of fraud and deception constitute violations of section 5.1, 5.2, 5.4, 20.1 and 20.2 of your franchise agreement.

In your franchise agreement you agreed to promote the reputation of the AAMCO name and the quality of the repairs associated with that name. In section 5.2 of the franchise agreement you agreed to deal fairly and honestly with each customer and to conduct your center in a manner that will not detract from or bring into disrepute the AAMCO name. Your failure to treat customers fairly and honestly in your center directly violates those obligations under your franchise agreement.

You were previously placed on notice that your center was failing to properly diagnose vehicles in the shop and yet since your receipt of that notice, your center has continued to violate its duties and obligations under the franchise agreement with regard to the proper handling of customers and servicing of their vehicles. ATI's investigation shows repeated instances of violations.

ATI does not waive other breaches of the Franchise Agreement not specifically addressed here.

As a result of the termination of your franchise, you are no longer an authorized AAMCO franchisee. You must comply with the procedures after termination as set forth in Section 19.1 of the Franchise Agreement, which requires that you:

- 1. Immediately and permanently discontinue the use of the mark "AAMCO" and all similar names or marks and any other designation tending to indicate that you are or were an authorized AAMCO franchisee;
- 2. Promptly surrender to ATI all signs, stationery, letterhead, forms, repair orders, printed matter and advertising material containing the mark

Case: 1:05-cv-01966 Document #: 1 Filed: 04/05/05 Page 39 of 99 PageID #:39

В

Case: 1:05-cv-01966 Document #: 1 Filed: 04/05/05 Page 40 of 99 PageID #:40

Δ

Case: 1:05-cv-01966 Document #: 1 Filed: 04/05/05 Page 41 of 99 PageID #:41

С





Search Results Criteria: Aamco, in All Reports: 242 Entries Found, Showing 1 - 15

LEGEND:

Within last 7 days Wreat More info from user **Rebuttel from company or devotee *** Photos contained with the report.

| Date | Title | State |
|-----------------------------|---|-----------------------------------|
| 1. 2/24/2005 10:45:52 PM | Aamco Transmission ripoff to consumers Shreveport Louisiana *Consumer CommentOH GREGNOW YA DID IT MY REVERSE GEAR IS HISTORY! | |
| | Auto Repair Service: aamco transmission Louisiana | Author: shreveport, Louisiana |
| 2. 2/9/2005 | Aamco Transmission ripoff Rochester New York | |
| 8:06:00 AM | Auto Repair Service: Aamco Transmission New York | Author: Rochester, New York |
| 3. 1/29/2005 12:38:34 AM | AAMCO TRANSMISSIONS RIPOFF FALSE DIAGN CENTEREACH New York *UPDATEUpdate | IOSTIC + OVERCHARGE |
| | Auto Repair Service: AAMCO TRANSMISSIONS New York | Author: FARMINGVILLE, New York |
| 4. 1/27/2005 7:58:00 AM | Aamco Transmission Ripoff damaged suspension rendered undriveable refuse responsibility obvious noise not revealed by mechanic Company covering up Overwhelming evidence of Aamco culpability Shrewsbury New Jersey | |
| | Auto Repair Service: Aamco Transmission New Jersey | Author: Keansburg, New Jersey |
| 5. 1/26/2005 1:04:00 PM | AAMCO Tim Ferguson ripoff! Final bill exceeded es Harrisonburg Virginia | timate by over \$900.00! |
| | Auto Repair Service: AAMCO Virginia | Author: Waynesboro, Virginia |
| 6. 1/6/2005 7:03:12 PM | Aamco Quotes from other transmission shops even another aamco Hammond Louisiana *Consumer SuggestionAamco offers \$355 off | |
| | Auto Repair Service: Aamco | Author: New |

| | Louisiana | Orleans, Louisiana |
|-------------------------------------|--|---|
| 7. 1/4/2005 10:25:56 PM | AAMCO Ripoff Weaseling out of warranty work Denver C *UPDATEUpdate: Fabricated Accident | |
| We that will be seen be well of the | Auto Warrantee: AAMCO Colorado | Author: Denver, Colorado |
| 8. 12/17/2004 11:26:14 PM | Final Score: AAMCO - zip, ME - about \$2000 Yeah! I Don't let them screw you too! | Win, they loose! |
| (Transmitted | Auto Repair Service: AAMCO [Ron Feola] Nevada | Author: |
| 9. 12/14/2004 7:31:00 PM | Aamco bait and switch Ripoff Hammond Louisiana Auto Mechanics: Aamco Louisiana | Author: New Orleans, Louisiana |
| 10. 12/6/2004 7:13:55 PM | AAMCO Ripoff Went Into Aamco With Transmission Pro After Those Snakes Touched My Car I Still Broke Down Transmission Problems Baltimore Maryland *Consumer Mechanics | CommentNot the |
| | Maryland | Author: Baltimore, Maryland |
| 11. 12/4/2004 7:43:00 PM | TANKIOO - OI OO DI KIMI TOLLEGIO TO TANKIO TOLLEGIO TOLLE | |
| | Auto Repair Service: AAMCO - CFJS California | Author: Merced, California |
| 12. 11/30/2004 2:12:10 PM | AAMCO Transmission ripoff Defective torque converter Indio California *UPDATE EX-employee respondsAAn | <u>in new transmission.</u> n <u>co's of the dessert</u> |
| Encaption. | Auto Repair Service: AAMCO Transmission California | Author: Nampa, Idaho |
| 13. 11/24/2004 12:14:32 AM | AAMCO Stay away from ALL AAMCO Transmission Ce Virginia *UPDATEGot some results from AAMCO | |
| ETPAN . | Auto Repair Service: AAMCO Virginia | Author: Annandale, Virginia |
| 14. 11/22/2004 11:52:15 PM | Aamco Transmissions, Aka Waters Transmissions Inc. overcharged for repairs and charged twice for warrenty, Amarillo Texas *Consumer CommentOUT OF TOWN OUT !!!! | ERZ~~~LOOK |
| | Auto Repair Service: Aamco Transmissions - Waters Transmissions Inc. Texas | Author: Palos Hills, Illinois |
| 15. 11/21/2004 8:42:00 AM | Aamco Frazier PA Taking advantage of stranded out of transmission problems Frazier Pennsylvania | towner with |
| | Auto Repair Service: Aamco Pennsylvania | Author: exton, Pennsylvania |

Within last 7 days Uppart More info from user (REFURTAL) Rebuttal from company or devotee Photos contained with the report. Showing page 1. Next Page >> Select a new page: 1

Feel free to send us suggestions and comments to our editorial staff, Technical questions can be addressed to our webmaster.

Best if viewed with Netscape 4, Internet Explorer 4, or AOL 4.0. Support for JavaScript is needed to problem. See our FAQ for help submit and search for reports.

Having trouble searching or filing a report? It may be a browser

Home | File | Update | Search | Pictures | Lawsuits(Coming Soon) | Revenge Guide | Privacy Policy Volunteers | Thank Youl | Editorial | Donate | Link | FAQ | E-Mail Ús | ED Magedson - Founder Rip-off Report.com





Search Results Criteria: Aamco, in All Reports: 242 Entries Found, Showing 16 - 30

LEGEND:

Within last 7 days Within last 7 days More info from user Rebuttal from company or devotee Photos contained with the report.

| the report. | | | |
|------------------------------|---|---|--|
| Date | Title | State | |
| 16, 11/19/2004 7:49:00 PM | Repaired \$2691 00 And Need \$310.00 Will Pay If He Feel Not Right Saint Augustine Florida | - | |
| | Auto Service Stations: AAMCO Transmissions Florida | Author: St Augustine, Florida | |
| 17. 11/18/2004 9:48:23 PM | AAMCO took my \$, didn't fix my car after 3 tries, put myself and my child in danger, left me without a car for 2+weeks and rubbed my nose in their warranty policy, ripoff! Sacramento California *Consumer CommentHmmm?? Someone is not tellin the truth | | |
| | Auto Repair Service: AAMCO California | Author: Sacramento, California | |
| 18. 11/15/2004 4:08:00 PM | TAAMICO Hallamasions report moonipitone rade rise area is a second | | |
| | Auto Repair Service: AAMCO California | Author: Oceanside, California | |
| 19. 11/10/2004 4:19:00 PM | Aamco Transmissions ripoff & caused body damage eat the cost towing and didn't care how I would get to | to vehicle and told me to o work! Chicago Illinois | |
| | Auto Repair Service: Aamco Transmissions Illinois | Author: chicago, Illinois | |
| 20. 11/8/2004 11:21:00 PM | TABINCO NOON NEDANGO NANGONIOSION NASCON TYCEN ONE 20 000 9 50 000 1000 | | |
| | Auto Repair Service: Aamco Arizona | Author: Yuma, Arizona | |
| 21. 11/2/2004 7:44:40 PM | AAMCO Transmission - Clark's AAMCO Transmission - Lawrence - Tom ripoff, coersion, deceptive sales pra | ons - Z.F. RO Clark - Carl J. actices, high pressure scare | |

| GPPAYS PRESTRAIN | tactics, sexist, agist scam artists, crooks, thieves, liars, swindlers car held hostage Saint Petersburg Florida *UPDATEI got me car back! BEST WISHES! First Time Customer, Last Time Customer! | |
|-------------------------------|---|--|
| | Auto Repair Service: AAMCO Transmission -Clark's AAMCO Transmissions Z.F RO Clark - Carl J. Lawrence Florida | Author: St. Petersburg, Florida |
| 22. 10/26/2004 9:46:40 PM | Aamco Transmission ripoff deceptive company Saint Petersburg Florida *Consumer CommentI am relieved to see that people are taking the initiative to take Aamco to court and seek justice. | |
| | Auto Repair Service: Aamco Transmissions Florida | Author: Saint Petersburg, Florida |
| 23. 10/26/2004 6:11:20 PM | AAMCO Transmission - Hialeah, Floridathey really dor car, just give me my money back *Consumer Advocate \$ CommentTo the infamous K | n't know how to fix my Suggestion *Consumer |
| | Auto Repair Service: AAMCO Transmission Florida | Author: |
| 24. 10/16/2004 10:58:22 PM | TABILICO BICOLI BILO ICITIDIC WOLLD COLOCULA COLOCA DE CARACTE CARACTERISTA DE CARACTERISTA DE CARACTERISTA DE | |
| CAPACITAL | Auto Mechanics: Aamco Florida | Author: Tampa, Florida |
| 25. 10/16/2004 7:12:23 PM | TOTAL CUSDY (W. Marrico Transmissions ripori dar <u>asota i fonda i gondamor</u> | |
| | Auto Repair Service: Jim Cosby @ Aamco Transmissions Florida | Author: Sarasota, Florida |
| 26, 10/16/2004 7:05:01 PM | Aamco Transmissions ripoff dishonest fraudulent billing North Miami Beach Florida *Consumer CommentSeeking to take legal action | |
| | Auto Repair Service: Aamco Transmissions Florida | Author: Miami, Florida |
| 27. 10/3/2004 7:05:14 PM | Aamco Transmissions Ripoff Substitute Used parts for R Pressure Sales Mislead Customer Scarborough Ontario responds . Final update and closure | lemanufactured High *REBUTTAL Individual |
| | Auto Repair Service: Aamco Transmissions Ontario | Author: Hfx, Nova Scotia |
| 28. 10/2/2004 6:01:00 PM | AAMCO NOT ALL AAMCO SHOPS ARE RIPOFF, I WA Albuquerque New Mexico | S ACTUALLY HELPED |
| | Auto Repair Service: AAMCO New Mexico | Author: abq, New Mexico |
| 29. 10/1/2004 9:35:33 PM | Aamco Transmissions ripoff sexist, racist, opportunist, liars, scam, money hungry, authorized a diagnostic, holding my car hostage, spend 2600 dollars to rebuild tranny. Lake City Georgia *Consumer CommentWay-2-go Mike! | |
| | Auto Repair Service: Aamco Transmissions Georgia | Author: Jonesboro, Georgia |
| 30. 10/1/2004 12:21:00 PM | AAMCO Transmission ripoff bait and switch lied holding California | <u>car ransom El Cajon</u> |

Auto Repair Service: AAMCO Transmission California

Author: San Diego, California

LEGEND:

Within last 7 days Wore info from user Rebuttal from company or devotee Photos contained with the report.

Showing page 2.

<< Previous Page

Next Page >>

Select a new page: |2|

Feel free to send us suggestions and comments to our editorial staff. addressed to our webmaster.

Technical questions can be

Best if viewed with Netscape 4, Internet Explorer 4, or AOL 4.0. Support for JavaScript is needed to submit and search for reports.

Having trouble searching or filing a report? It may be a browser problem. See our <u>FAQ</u> for help

Home | File | Update | Search | Pictures | Lawsuits(Coming Soon) | Revenge Guide | Privacy Policy Volunteers | Thank You! | Editorial | Donate | Link | FAQ | E-Mail Us | ED Magedson - Founder Rip-off Report.com





Search Results Criteria: Aamco, in All Reports: 242 Entries Found, Showing 31 - 45

LEGEND:

Within last 7 days Within last 7 days More Info from user RESULTATION Rebuttal from company or devotee Photos contained with the report.

| Date | Title | State |
|------------------------------|--|------------------------------------|
| 31. 9/29/2004 11:34:47 PM | Manico liboti installed a new transmission a few with a second a s | |
| | Auto Repair Service: Aamco Maryland | Author: Balto., Maryland |
| 32. 9/25/2004 12:44:00 AM | I AND THES WALLED I I GUIDINI POLICE COLORO OF CHARLES AND A CALL TO THE COLOR OF CALL THE COLOR OF CALL THE CA | |
| | Auto Repair Service: Waynes AAmco Transmission Ontario | Author: locust hill, Ontario |
| 33. 9/2/2004 | I Adinco Thank you hour to bott for boaring as now assured | |
| 3:59:00 PM | Auto Repair Service: Aamco Nationwide | Author: Santa Rosa, California |
| 34. 8/29/2004 11:53:36 PM | TABILICO TRANSPINISSIONS REPORT COMPANIES TO THE CONTRACT OF T | |
| | Auto Repair Service: Aamco Transmissions California | Author: los angeles, California |
| 35. 8/27/2004 | | |
| 3:04:00 AM | Auto Repair Service: AAMCO Maryland | Author: sarasota, Florida |
| 36, 8/19/2004 7:52:59 PM | Aamco Transmission Bruce Of Aamco Customer Service Miriam Davis My car is being held hostage at Aamco Trai company is out of business Frazier, Pennsylvania *UPDA better off if I drove my car off a cliff!! | <u>nsmissions The</u> |

| | Auto Repair Service: Aamco Transmission - Bruce And H Supervisor Miriam Pennsylvania | lis | Author: Clifton Heights, Pennsylvania |
|---|--|-------------------------------|--|
| 7:14:00 PM | RKH, INC (AAMCO Transmission Franchisee) Rip-off \$2224.87 to fix reverse, they offer complete refund if I let them return car to original condition Trenton New Jersey | | |
| | Auto Repair Service: RKH, INC (AAMCO Transmission Franchisee) New Jersey | | Author: Ewing, New Jersey |
| 12:04:20 AM | TAMINGO TIDON DICACITO WANGING CONTROCTON THE INCOMPRINCE CONTROL | | |
| | Auto Repair Service: AAMCO South Carolina | | Author: Charleston, South Carolina |
| 39, 7/22/2004 | AAMCO Transmissions Hostage of the Clueless! | F <u>razer f</u> | Pennsylvania |
| | Auto Repair Service: AAMCO Transmissions Pennsylvania | Author: | downingtown, Pennsylvania |
| [/ / A / AA / AA / A / A / A / A / A / | Aamco Transmissions ripoff Incompetent Work, Horrible Customer Service, Ripoff Warranty Des Plaines Illinois | | |
| | Auto Repair Service: Aamco Transmissions Illinois | | Author: Elk Grove Village, Illinois |
| 9:42:00 AM | AAMCO TRANSMISSION ripoff WORKING ON MY VEHICHLE WITHOUT AUTHORIZATION, HIDDEN FEES, IDIOTS TOOK CUSTOMERS CAR AND FILED FOR TITLE, NEED TO BE SUED BIG TIME OR SHUT DOWN JACKSONVILLE FLORIDA | | |
| | Auto Dealer Repairs: AAMCO TRANSMISSION Nationwide | Auth | or: JACKSONVILLE, Florida |
| 42. 6/25/2004 3:53:00 PM | Aamco tried to charge me for a transmission rebuild when I only needed a waterpump. Rip-off! New Port Richey Florida | | |
| | Auto Repair Service: Aamco Florida | | Author: New Port Richey, Florida |
| | AAMCO ripoff dishonest shoddy work deceitful & disreputable rip-off scam San Antonio Texas | | |
| | Auto Repair Service: AAMCO Texas | | Author: San Antonio, Texas |
| 44. 6/10/2004 1:06:00 AM Comment | | P-OFF LIARS *EDitor's | |
| (TIMESTEXT | Auto Repair Service: AAMCO TRANSMISSION ANDERSO | N S.C. | Author: Pendleton, SC |
| 1 | South Carolina | <u>'</u> | |
| 45. 6/3/2004 11:21:29 PM | <u> Aamco Ripoff - Oercharging for transmission rebu</u> *REBUTT <u>AL Owner of companyDebbie, don'</u> t s <u>t</u> | i <u>ld! ripo</u> noot the | <u>messenger!</u> |
| | Auto Mechanics: Aamco Florida | | Author: Jacksonville, FL |

Within last 7 days What More info from user Repursed Rebuttat from company or devotee Photos contained with the report.

Showing page 3.

<< Previous Page

Next Page >>

Select a new page: 3

Feel free to send us suggestions and comments to our editorial staff. Technical questions can be addressed to our webmaster. Best if viewed with Netscape 4, Internet Explorer 4, or AOL 4.0. Support for JavaScript is needed to problem. See our FAQ for help submit and search for reports.

Having trouble searching or filing a report? It may be a browser

Home | File | Update | Search | Pictures | Lawsuits(Coming Soon) | Revenge Guide | Privacy Policy Volunteers | Thank You! | Editorial | Donate | Link | FAQ | E-Mail Us | ED Magedson - Founder Rip-off Report.com







Search Results Criteria: Aamco, in All Reports: 242 Entries Found, Showing 46 - 60

LEGEND:

Within last 7 days Who info from user Rebuttal from company or devotee Photos contained with the report.

| Date | Title | State |
|------------------------------|---|------------------------------------|
| 46. 5/24/2004 12:14:57 AM | Tivir. Transfiliasion Flaudulent Ctaim to Officeessary Octaioos Moon Magasta | |
| | Auto Repair Service: Mr. Transmission Georgia | Author: Harlem, Georgia |
| 47. 5/17/2004 7:49:00 PM | AAMCO TRANSMISSION ripoff manipulative coniving liars phony pattern of completing IDENTICAL work on all cars regardless of problem rope you in by estimating reasonable quote then SLAM you with astronomical fees!!!! SCARBOROUGH Ontario | |
| | Auto Repair Service: AAMCO TRANSMISSION Ontario | Author: Tor, Ontario |
| 48. 5/17/2004 10:20:00 AM | raanico mansinissioos maidol Oitvildon on waltenty wy opi gijooi wordigi | |
| | Auto Warrantee: AAmco Transmissions Harbor City California | Author: los Angeles, California |
| 49, 5/17/2004 9:59:00 AM | TAAMCO TILIESA TICKII AHO HE HAHIIYS OUI OIDDII OHESAPEANS YIIgi <u>iia</u> | |
| | Auto Repair Service: AAMCO Virginia | Author: Chesapeake, Virginia |
| 50. 5/9/2004 8:22:32 AM | AAMCO Transmission Service Service /Homes Financial Services Of Anderson Con Artist Ripoff pros Anderson South Carolina *Consumer CommentThe truth? a learning curve and you never stop learning | |
| | Auto Mechanics: AAMCO Transmission Service / Homes | Author: Anderson, South |

| | Financial Services Of Anderson South Carolina | Carolina |
|-------------------------------------|---|---|
| 51. 5/6/2004 10:54:00 AM | Aamco Transmissions RIPOFFI DISHONEST! FRAUDUI Connecticut | LENT! DANBURY |
| | Auto Dealer Repairs: Aamco Transmissions Connecticut | Author: bethel, Connecticut |
| 52. 4/26/2004 7:57:00 AM | AAMCO Total fraudulent job repair Dayton Ohio | |
| 7,07.00 AM | Auto Repair Service: AAMCO Ohio | Author: Dayton, Ohio |
| 53. 4/26/2004 2:04:31 AM | <u>Aamco Transmissions ripoff, lying, customer fraud Toms</u> *Consumer SuggestionAamco - more like SCAamco! | River New Jersey |
| The desired American Management Co. | Auto Repair Service: Aamco Transmissions New Jersey | Author: forked river, New Mexico |
| 54. 4/2/2004 10:15:00 PM | AAMCO Automatic Transmissions AA{You've Been Screen Ohio *UPDATE there is no positive feedback for AAMCO | |
| CRESTALL. | Auto Repair Service: AAMCO Ohio | Author: Nashport, Ohio |
| 55. 3/25/2004 9:31:15 PM | AAMCO Transmission Service ripoff Has had car 11 days "this time" and counting, have missed 4 promised completion dates, 2nd visit for same problem Hemet California *Consumer Comment job is not job one | |
| | Auto Repair Service: AAMCO Transmission Service California | Author: Thousand Oaks, California |
| 56. 3/25/2004 8:42:00 AM | Aamco Transmissions ripoff, lied, Incompetent, theft by deception, creating dangerous vehicle for family use Louisville Kentucky | |
| | Auto Repair Service: Aamco Transmissions Kentucky | Author: Louisville, Kentucky |
| 57. 3/18/2004 4:30:00 PM | AAMCO - (All Automatics Must Come Out) Ripoff Ken & Jennifer Lucas fraudulent billing practices Naples Florida | |
| | Auto Repair Service: AAMCO Florida | Author: Cape Coral, Florida |
| 58. 2/19/2004 10:37:54 PM | Aamco Transmission ripoff! Zanesville Ohio *Consumer (of a deceptive trick I witnessed years ago | CommentReminds me |
| (BESOTTALE) | Auto Repair Service: Aamco Transmission Ohio | Author: Clinton, Ohio |
| 59. 2/10/2004 5:03:35 PM | A California *LIPDATE these guys threatened me with my families health | |
| GRIENTELLED | Auto Repair Service: AAMCO California | Author: Middletown, Ohio |
| 60. 2/9/2004 10:34:25 PM | AAMCO rip-off horror in New Jersey *UPDATE EX-employee ownership, And? left to cover a certain amount of co | oyee <u>responds</u> under ome backs |
| (TETELETAL SE) | Auto Repair Service: AAMCO New Jersey | Author: ., Arizona |

Within last 7 days UPDATES More info from user RESULTATED Rebuttat from company or devotee PROTECT Photos contained with the report.

Showing page 4.

<< Previous Page</p>

Next Page >>

Select a new page: 4

Feel free to send us suggestions and comments to our editorial staff. addressed to our webmaster.

Technical questions can be

Best if viewed with Netscape 4, Internet Explorer 4, or AOL 4.0. Support for JavaScript is needed to submit and search for reports.

Having trouble searching or filing a report? It may be a browser problem. See our FAQ for help

Home | File | Update | Search | Pictures | Lawsuits(Coming Soon) | Revenge Guide | Privacy Policy Volunteers | Thank You! | Editorial | Donate | Link | FAQ | E-Mail Us | ED Magedson - Founder Rip-off Report.com





Search Results Criteria: Aamco, in All Reports: 242 Entries Found, Showing 61 - 75

LEGEND:

Within last 7 days Webarns More info from user (New Years) Rebuttal from company or devotee (People) Photos contained with the report.

| Date | Title | State |
|------------------------------|---|-----------------------------------|
| 61. 1/26/2004 11:11:59 PM | aamco transmissions ripoff dishonest new orleans Louisiana *Consumer Comment had the same situation at this repair facility. | |
| | Auto Repair Service: aamco transmissions Louisiana | Author: new orleans, la. |
| 62. 1/14/2004 9:16:00 AM | AAMCO - SDJ Enterprises, Inc Fraudulant charges for repair that was never done Denver Colorado | |
| | Auto Repair Service: AAMCO - SDJ Enterprises, Inc Colorado | Author: Chandler, Oklahoma |
| 63. 12/8/2003 2:54:00 PM | Aamco ripoff INSTALLS BAD TRANSMISSION!! Reading Pennsylvania | |
| 2.54.00 FM | Auto Repair Service: Aamco Pennsylvania | Author: NA, Pennsylvania |
| 64. 11/3/2003 7:20:56 PM | Aamco Transmissions incompetance and disregard for customers International Santa Barbara - San Diego *Consumer CommentPOOR DIAGNOSIS AND NOT UNDERSTANDING THEORY | |
| | Auto Mechanics: Aamco Transmissions California | Author: San Diego, California |
| 65. 10/17/2003 2:03:55 AM | AAMCO TRANSMISSIONS AAMCO should change NIGHTMARE! Roseville California *UPDATEVictor Today! | |
| | Auto Repair Service: AAMCO California | Author: Sacramento, California |
| 66. 10/8/2003 9:22:52 AM | Aamco Transmissions RIPOFF/NO ACKNOWLEDE MISTAKE/LIARS/DO NOT KNOW WHAT THEY AR \$2800.00 LATER! Monroeville Pittsburgh Pennsylva employee respondsYes you got ripped off and the | E DOING OR DID nia *UPDATE EX- |

| | Auto Repair Service: Aamco Transmissions Pennsylvania | Author: Pittsburgh, Pennsylvania |
|------------------------------|--|---|
| 67. 10/7/2003 5:10:00 PM | AAMCO TRANSMISSION ripoff Mississauga Onta | <u>rio</u> |
| 3.10.00 PW | Auto Repair Service: AAMCO TRANSMISSION Ontario | Author: mississauga, Ontario |
| 68. 9/20/2003 2:58:00 PM | Aamco Gas Station ripoff Bad Gas! Largo Florida | |
| 2.30.00 FW | Auto Service Stations: Aamco Gas Station Florida | Author: Largo, Florida |
| 69. 9/19/2003 3:45:00 PM | AAMCO ripoff Frauds, Didn't fix my transmission a my brakes to cause a wreck! Concerned about bla safety. Jackson Mississippi and Tempe and Flagst | tan <u>t threat to my public</u> |
| | Auto Repair Service: AAMCO Mississippi Arizona | Author: Birmingham, Alabama |
| 70. 9/11/2003 11:56:52 PM | AAMCO TRANSMISSIONS ripped us off rebuilding does not work Marietta Georgia *Consumer Comm determination | the transmission car still enta pit bull with |
| | Auto Repair Service: AAMCO TRANSMISSIONS Georgia | Author: Canton, Georgia |
| 71, 9/11/2003 9:37:38 PM | PM Improve from employees, lies about insurance coverage, cancels insurance | |
| | Employers: AAMCO Transmission Norristown - Au Paul Boden Owner Pennsylvania | thor: Perkiomenville, Pennsylvania |
| 72. 9/5/2003 12:06:00 AM | TAAMICO Stole my money and bloke my cal hour El Cajon Samonia Samonia | |
| , Belevane Robert Conductor | Auto Repair Service: AAMCO California | Author: Lakeside, California |
| 73. 8/24/2003 11:56:22 PM | Aamco Transmissions ripoff- incapable auto techs, parts- bad warranties-tell lies Gardena California *0 SERVICE !!!! | <u>deceptive-buys defective</u> Consumer CommentFAST |
| | Auto Repair Service: Aamco Transmissions California | Author: La, ca |
| 74. 8/23/2003 1:40:10 AM | I OWNED AN AAMCO TRANSMISSIONS FRANC FICTION *Rebuttals | HISETHE FACTS AND |
| CHARLEST E | Auto Repair Service: AAMCO Texas | Author: ., Arizona |
| 75. 8/21/2003 11:44:02 PM | AAMCO, NOT independently operated Look inside Aamcos Ding-A-Ling school *REBUTTAL | e this report. The trick. |
| | Auto Repair Service: Aamco Transmissions Nationwide | Author: |

Within last 7 days More info from user Rebuttal from company or devotee Photos contained with the report.

Showing page 5.

<< Previous Page

Next Page >>

Select a new page: 5

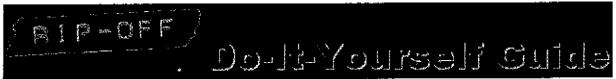
Feet free to send us suggestions and comments to our editorial staff.

Technical questions can be addressed to our webmaster.

Best if viewed with Netscape 4, Internet Explorer 4, or AOL 4.0. Support for JavaScript is needed to submit and search for reports. Having trouble searching or filing a report? It may be a browser problem. See our <u>FAQ</u> for help

Home | File | Update | Search | Pictures | Lawsuits(Coming Soon) | Revenge Guide | Privacy Policy | Volunteers | Thank You! | Editorial | Donate | Link | FAQ | E-Mail Us | ED Magedson - Founder Rip-off Report.com





Search Results Criteria: Aamco, in All Reports: 242 Entries Found, Showing 76 - 90

LEGEND:

Within last 7 days Within last 7 days More Info from user Rebuttal from company or devotee Photos contained with the report.

| Date | Title | State | |
|------------------------------|--|--|--|
| 76. 8/20/2003 11:29:59 PM | | ssion ripoff the business that doesn't give a dam Birmingham E EX-employee respondsto fix remove and replace the op owner because they must not care | |
| | Auto Repair Service: AAMCO Transmission Alabama | Author: Pinson, AL | |
| 77, 8/19/2003 2:12:27 AM | Aamco transmissionswhat a bunch of stupid morons *Consumer CommentGot ripped off by AMMCO toospent over \$4k | | |
| | Auto Repair Service: AAMCO TRANSMISSION California | Author: palm desert, ca. | |
| 78. 7/31/2003 10:36:05 PM | TANINGO INAMONIOGICINO IDOLLA ELAIS TILEVAQUELINION ION LO IIX CALCANI <u>ANA</u> | | |
| | Auto Repair Service: AAMCO TRANSMISSIONS Auth Pennsylvania | or: Marysville, Pennsylvania | |
| 79. 7/28/2003 10:18:38 PM | TABINCO TRANSPINSSION ARVA MARBILLI #3003 TIDON CONSUMER NAGO TIDON TABINC TO | | |
| | Auto Repair Service: Aamco Transmission Georgia | Author: St. Marys, Georgia | |
| 9:14:46 PM | AAMCO Transmissions "Rebuilt transmission first time, fa later, rebuilt again in Summerville, S.C. back in shop Atla Florida *UPDATEdo it right the first time | | |
| | Auto Service Stations: AAMCO Transmissions Florida | Author: Jacksonville, FL | |
| 81, 7/18/2003 | Aamco Lee Jamison Incompetent liars who are incapable | of transmission repairs | |

| 82. 7/11/2003 AAmco Transmissions consumer fraud forgery ripoff Philadelphia | ive Oak, Florida | |
|--|---|--|
| Tarana pre Manico mansinissions consumer hadd forgery ripon miniadelphia i | | |
| *Consumer Commentunauthorized signature | <u>Pennsylvania</u> | |
| Corrupt Companies: AAmco Pennsylvania Author: Philadelp | hia, Pennsylvania | |
| 83. 7/8/2003 10:36:20 PM Cottman Transmission HWNC, 2322 ripoff swindlers, false promise advertisement Houston Texas *Consumer CommentTO THE SL | | |
| Auto Repair Service: Cottman Transmission - HWNC, 2322 Texas Author: H | Houston, Texas | |
| 7:32:26 PM AAMCO TRANSMISSIONS ripoff Florida USA | | |
| Auto Repair Service: AAMCO Author; JACKS Florida | ONVILLE, Florida | |
| 85. 6/25/2003 AAMCO abused & mistreated and ripoff deception Plant City Floridation 5:02:37 PM | TAMANNO A LABORACIO EL MARCANCO ANO INVOLLUENCIMONTE IAULENINE EL RUNDA | |
| Auto Repair Service: AAMCO Author: C Florida Springs, F | | |
| 86. 6/23/2003 Aamco Transmissions ripoff consumer fraud ripoff Augusta Georgi | Aamco Transmissions ripoff consumer fraud ripoff Augusta Georgia | |
| | /ladison, Georgia | |
| 87. 6/23/2003 11:30:54 AM AAMCO ripoff a tranny shop that has trouble fixing trannys Crystal | <u>La</u> ke Illin <u>ois</u> | |
| Auto Repair Service: AAMCO Crystal Lake III Author: U | Jnion, Illinois | |
| Aamco Transmission - Bush Holdings - LLC D/B/A ripoff on transmission - Bush Holdings - LLC D/B/A ripoff on transmission and shoddy repair work! Gretna Louisiana *UPDATE! would strong you NOT to use AAMCO because even the Corporate office doesn | ngly urge all of | |
| Auto Repair Service: Aamco Transmission Louisiana Author: H | larvey, Louisiana | |
| AAMCO Transmissions ripoff Surely misled, and surely deceptive in the surely d | | |
| diagnosis Shrewsbury Massachusetts *Consumer CommentAAM AUTOMATICZ MUST COME OUT!!!! | ICO= ALL | |
| Auto Repair Service: AAMCO Transmissions Author: shrewsburg Massachusetts | y, Massachusetts | |
| 340:00:40 DM | OPPORTUNITY WITHOUT NOTICE laise promises LYNCHBORG NEW | |
| COULD OF GOT TE BEST DEAL FOR LESS!! | | |
| Auto Repair Service: AAMCO (VARIOUS LOCATIONS) Delaware, Virginia Author: vi | irginia beach, va. | |

Within last 7 days More info from user Reportation Report Report Photos contained with the report.

Showing page 6.

<< Previous Page

Next Page >>

Select a new page: |6|

Feel free to send us suggestions and comments to our editorial staff.

Technical questions can be addressed to our webmaster. Best if viewed with Netscape 4. Internet Explorer 4, or AOL 4.0. Support for JavaScript is needed to submit and search for reports.

Having trouble searching or filing a report? It may be a browser problem. See our FAQ for help

Home | File | Update | Search | Pictures | Lawsuits(Coming Soon) | Revenge Guide | Privacy Policy Volunteers | Thank You! | Editorial | Donate | Link | FAQ | E-Mail Ús | ED Magedson - Founder Rip-off Report.com





Search Results Criteria: Aamco, in All Reports: 242 Entries Found, Showing 91 - 105

LEGEND:

Within last 7 days Who info from user Rebuttal from company or devotee Photos contained with the report.

| Date | Title State |
|------------------------------|--|
| 91. 6/3/2003 9:54:24 PM | AAmco Transmission ripoff overpriced shoddy repair consumer fraud ripoff Bronx New York *UPDATEGot a call From Howard today that the car was ready to be picked up |
| | Auto Repair Service: AAmco Transmission New York Author: New York, New York |
| 92. 5/29/2003 9:55:57 PM | them to work on it the business that doesn't give a dam Waldorf Maryland *Consumer CommentYeah, surejust screw 'em good |
| | Auto Mechanics: AAMCO Transmissions Maryland Author: Uppermarlboro, mo |
| 93. 5/26/2003 11:43:03 PM | from hell cheated employees and screwed the customers even more ripoff business from hell Fairfield California *Consumer CommentSECOND THOUGHTS |
| | Auto Repair Service: Aamco Transmissions California Author: Suisun, California |
| 94. 5/24/2003 11:07:30 PM | TARILLO HALISTINSSION - LOIS OF HASSIC MICY DIOVENIO OF PROPERTY |
| | Auto Repair Service: Aamco - Wheaton Illinois Author: wheaton, Illinois |
| 95. 5/22/2003 11:13:32 PM | TARITO HOUR WILLOUTIAN VIGINIA CONTRACTOR CO |
| | Auto Repair Service: Aamco Virginia Author: chesterfield, Virginia |
| | |

| 96. 5/22/2003 10:53:06 PM | TANNOO HAMOONONOONO OO AAAAAAAAAAAAAAAAAAAAAAAAA | | |
|-------------------------------|---|--------------------------------|---|
| | Auto Repair Service: AAMCO TRANSMISSIONS Illinois | | Author: ELGIN, Illinois |
| 97. 5/16/2003 11:24:34 PM | TARINGO TUSS DIZIO MANGO IDON ON MANGONISSION AND OPO <u>LINO MANGONIS</u> | | ove <u>r the limit time to</u> Tampa FL |
| | Auto Repair Service: AAMCO Russ Dizio Florida | | Author: Tampa, Florida |
| 98. 5/15/2003 12:03:47 AM | AAMCO TRANSMISSION INTERNATIONAL F *UPDATETo Mr. Joe | RIP-OFF S | t. Mary's Georgia |
| (RESUTTAL E | Auto Mechanics: AAMCO TRANSMISSION INTERNAT | rional | Author: Savannah, Georgia |
| 99. 5/13/2003 10:43:21 PM | AAMCO ripoff dishonest and it takes 3 weeks LANCASTER Pennsylvania *Consumer Comn run around | <u>nenti thi</u> n | k they gave you the |
| | Auto Repair Service: AAMCO Pennsylvania | uthor: ELIZA | ABETHTOWN, Pennsylvania |
| 100. 5/13/2003 10:39:45 PM | Aamco rip-off Yuma Arizona *Consumer Comi TECHNICIAN | mentTO_ | JAMES THE |
| | Auto Repair Service: Aamco Arizona | ^ | Author: NEWPORT, Oregon |
| 101. 5/11/2003 11:19:54 PM | TABILLO TIAUSIUSSION IIDON DIGGE-Manager iiai 40000 ori a 100000 iiiai | | |
| | Auto Repair Service: Aamco Transmission - Bruce- mamager Washington | Au | ithor: Spokane, Washington |
| 102. 5/11/2003 1:00:29 PM | AAMCO Transmission, Ben rip-off Waco Texas *Consumer CommentSHORT WARRANTY~~SHORTER PERFORMANCE | | |
| | Auto Repair Service: AAMCO Transmission Texas | | Author: waco, Texas |
| 103. 4/30/2003 9:16:36 PM | AAMCO Transmission false promises, the bus customer care Libertyville Illinois *Consumer CONVERTER MADD | si <u>ness that</u> Comment | d <u>oesn't give a dam, no</u> BURNING CATALITIC |
| | Auto Repair Service: AAMCO Transmission Illinois | | Author: Gurnee, Illinois |
| 104. 4/27/2003 11:40:49 PM | AAmco Transmissions THESE CROOKS WILL *REBUTTAL Owner: AAMCO did as instructed IN WALDORF ISN'T GOOD AT ALL!! | L <u>BE COO</u> d *Consum | KED *UPDATE er Comment . AAMCO |
| | Auto Repair Service: Aamco Transmissions Maryland | | Author: SUITLAND, MD |
| Į į | | | |

105. 4/23/2003 11:12:29 AM SERUTIAL D

AAMCO Transmissions ripoff thieves using them to fix my transmission has left me with no car and no money! Lisle Illinois *Consumer Comment .. no car blues!!!!! ..common problem with these shops

Auto Mechanics: AAMCO Transmissions Illinois

Author: Naperville, Illinois

LEGEND:

the report.

Showing page 7.

<< Previous Page

Next Page >≥

Select a new page: 7

Feel free to send us suggestions and comments to our editorial staff.

Technical questions can be addressed to our webmaster.

Best if viewed with Netscape 4, Internet Explorer 4, or AOL 4.0. Support for JavaScript is needed to submit and search for reports.

Having trouble searching or filing a report? It may be a browser problem. See our FAQ for help

Home | File | Update | Search | Pictures | Lawsuits(Coming Soon) | Revenge Guide | Privacy Policy Volunteers | Thank You! | Editorial | Donate | Link | FAQ | E-Mail Us | ED Magedson - Founder Rip-off Report.com





Search Results Criteria: Aamco, in All Reports: 242 Entries Found, Showing 106 - 120

LEGEND:

Within last 7 days Work info from user Rebuttal from company or devotee Photos contained with the report.

| Date | Title | State |
|-------------------------------|--|-------------------------------|
| 106. 4/19/2003 11:37:59 PM | TOTAL SMALL HOLL VALUE OF THE TAKE THE | |
| | Auto Repair Service: Aamco Transmissions dba Dynamic Transmissions, Inc. Illinois | Author: West Chicago, IL |
| 107. 4/15/2003 3:44:38 PM | AAMCO, Jackson, Tempe, AZ, Flagstaff, AZ Didn't fix my transmission and let the brake fluid out of my brakes to cause a wreck! Jackson, Mississippi Tempe, Flagstaff, Mississippi, Arizona | |
| | Auto Repair Service: AAMCO Mississippi | Author: Birmingham, Alabama |
| 108. 4/8/2003 | AAMCO ripoff dishonest ripoffs Olathe Kansas | |
| 1:58:06 PM | Auto Mechanics: AAMCO Kansas | Author: Olathe, Kansas |
| 109. 3/29/2003 2:04:08 AM | Aamco Transmission Rip Off Failure To Repair Replace Warranty Parts consumer deception New Brunswick New Jersey *UPDATE I was finally reimbursed by the owner of AAMCO TRANSMISSIONS | |
| | Auto Repair Service: Aamco Transmission New Jersey | Author: Princeton, New Jersey |
| 110. 3/26/2003 11:17:55 AM | I AAMOO I I aligning and i aligning in a recourse in a rec | |
| | Auto Repair Service: AAMCO Transmission Florida | Author: Clearwater, Florida |
| 111. 3/20/2003 | AAMCO MARK KOSTELNY RIP-OFF LISLE ILLINOI | |
| 3:46:26 PM | Auto Repair Service: AAMCO MARK KOSTELNY Illinois | Author: ROCKFORD, Illinois |

| 112. 3/18/2003 | Aamco Transmission ripoff they say 3 days expect 9 days Midlotian Virginia | | |
|--|--|----------------------|---------------------------------------|
| 7:17:58 PM | Auto Mechanics: Aamco Transmission Virginia | | Author: richmond, Virginia |
| 113. 3/14/2003 8:39:13 AM | AAMCO ripoff mistreated and ripped off support a local tranny specialist who's reputation, AND LIVELY HOOD is on the line, rather than a big corporation who really doesn't care. Greeley Colorado | | |
| | Auto Mechanics: AAMCO Colorado | | Author: FT. COLLINS, Colorado |
| 114. 3/11/2003 1:55:41 AM | AAMCO Jerry & Jason, Father & Son ripoff took more than once want the problems they caused fixed Plant City Florida *UPDATEJust heard from the AAMCO Customer Service in Pennsylvania. | | |
| | Auto Repair Service: AAMCO - Jerry & Jason, Father & Son Florida | | Author: 33565, Florida |
| 115. 3/3/2003 10:12:39 PM | TAMBILLO TIDOTI, DIIICA TOI AITAGIITOTECA NOTILI TOMPATTO TOTALE E ATTENDA ATTENDA | | |
| | Auto Mechanics: AAMCO New Mexico | | Author: PECOS, New Mexico |
| 116. 2/18/2003 1:51:12 PM | AAMCO Transmission Rip-off Admits to installing defective parts still won't cover charges to repair Fairview Hts. Illinois | | |
| | Auto Repair Service: AAMCO Illinois | | Author: Colorado Springs, Colorado |
| 117. 2/14/2003 3:07:11 PM | Aamco rip-off Pearl River New York | | |
| 3:07:11 PM | Auto Repair Service: Aamco Pearl River NY New York | | Author: Thiells, New York |
| 118. 2/13/2003 2:37:43 PM | AAMCO BIGGEST BUNCH OF LIARS WHO RIPPED ME OFF NEARLY \$3000 SUMMERVILLE SOUTH CAROLINA | | |
| | Auto Repair Service: AAMCO South Carolina | | hor: SUMMERVILLE, South olina |
| 119. 2/4/2003 1:33:31 AM | THOSH COIDDIAGON (Married Store #00) Inpoca on and coarmina of the store #00 in and coarminate of the store #00 in an and coarminate of the store #00 in an analysis of the analysis of the store #00 in an analysis of the store #00 in an | | |
| | Auto Repair Service: Rosh Corporation (Aamco store #861) Texas | | Author: Midland, Texas |
| 120. 2/3/2003 Aamco Transmissions Poor Mechanical Skills rip-off Bakersfie | | cersfield California | |
| 11.20.34 AM | Auto Repair Service: Aamco Transmissions California | Au | uthor: Bakersfield, California |

Within last 7 days Within last 7 days More info from user Report. Rebuttal from company or devotee Photos contained with the report.

Showing page 8.

<< Previous Page

Select a new page: 8

Feel free to send us suggestions and comments to our <u>editorial staff</u>.

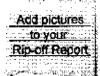
Technical questions can be addressed to our web<u>master.</u>

Best if viewed with Netscape 4, Internet Explorer 4, or AOL 4.0. Support for JavaScript is needed to submit and search for reports. Having trouble searching or filing a report? It may be a browser problem. See our <u>FAQ</u> for help

Home | File | Update | Search | Pictures | Lawsuits(Coming Soon) | Revenge Guide | Privacy Policy | Volunteers | Thank You! | Editorial | Donate | Link | FAQ | E-Mail Us | ED Magedson - Founder Rip-off Report.com







Search Results Criteria: Aamco, in All Reports: 242 Entries Found, Showing 121 - 135

LEGENO:

Within last 7 days Opphire More info from user Rebuttal from company or devotee Process Photos contained with the report.

| Date | Title | State | |
|---|--|--------------------------------------|--|
| 121. 2/1/2003 11:49:35 AM | AAMCO Transmissions rip-off 10,000 miles 1 year 20days for \$2128 will not fix San Antonio Texas | | |
| | Auto Repair Service: AAMCO Transmissions Texas | Author: San Antonio, Texas | |
| 122. 1/30/2003 10:53:04 AM | Aamco \$660 to get an estimate Hollywood Florida *Co Comment . We're having problems with that very same | nsumer location. | |
| e free month, a reference of state of the Color | Auto Repair Service: Aamco Florida | Author: Pembroke Pines, FL | |
| 123. 1/20/2003 10:21:54 AM | TABINCO Hansinissions Aid On Landle 10 Nepan Nepan Nepade 44010 and 1400 | | |
| | Auto Repair Service: Aamco Transmission New Jersey | Author: Princeton, New Jersey | |
| 124. 1/15/2003 | AAMCO Florida rip-off dishonest fraudulent victimized us Apopka Florida | | |
| 1:11:33 PM | Auto Mechanics: AAMCO Florida | Author: Tempe, Arizona | |
| 125. 1/9/2003 10:20:42 AM | AAMCO Freeport NY Branch Paid over 3000 my car, still not repaired car visited AAMCO shop over 7 times to have transmission repaired NY New York | | |
| | Auto Repair Service: AAMCO Freeport NY Branch New York | Author: New York, New York | |
| 126. 1/3/2003 | Aamco Transmission rip-off Anderson South Carolina | | |
| 5:39:10 PM | Auto Repair Service: Aamco Transmission South Carolina | Author: Simpsonville, South Carolina | |
| 127. 12/19/2002 | Aamco Transmissions deceptive ripoff fraud business Springfield Oregon | | |
| 6:13:33 PM | Auto Repair Service: AAMCO TRANSMISSIONS | Author: mapleton, Oregon | |

| • | Oregon | |
|--------------------------------|--|---|
| 128. 12/8/2002 9:57:39 PM | PM Orleans Louisiana *HPDATE | |
| Uroarn | Auto Repair Service: Aamco Transmissions Louisiana | Author: new orleans, la. |
| 129. 11/27/2002 11:42:17 AM | Manico transmission upon misucated to allo the time acourt | |
| | Auto Repair Service: Aamco Transmission California | Author: healdsburg, ca |
| 130. 11/7/2002 3:13:17 AM | I PANICO, Shift (right ripon compt company concentral mass see as a second seco | |
| (FISOTIAL) | Auto Repair Service: AAMCO, Shift Right Virginia | Author: lorton, va |
| 131. 11/4/2002 2:07:35 AM | 35 AM AL dirty rip off scam dirt bags Florence Alabama *Consumer | |
| | Auto Repair Service: Aamco Transmissions Alabama | Author: Corinth, MS |
| 132. 10/23/2002 1:30:58 AM | Aamco Transmission repair rebuilt my transmission 13 months later had to have it rebuilt again! Portland Oregon *EDitor's Comment | |
| (ELEPTAL) | Auto Repair Service: Aamco Transmission Repair Oregon | Author: Portland, OR |
| 133. 10/22/2002 | AAMCO ripoff warranty joke Zanesville Ohio | - |
| 7:17:23 AM | Mechanics: aamco Ohio | Author: zanesville, oh |
| 134. 10/11/2002 | Aamco ripoff ruined transmission Dayton Ohio | |
| 5:36:49 AM | Auto Repair Service: Aamco Ohio | Author: Greenville, Ohio |
| 135. 9/19/2002 2:02:39 PM | AAMCO TRANSMISSIONS OF VISTA AAMCO RIPPEI California *UPDATEmoney refunded after Rip-off Rep | O ME OFF! VISTA oort filed, thank you! |
| 21.03.11 | Auto Repair Service: AAMCO TRANSMISSIONS OF VISTA California | Author: fallbrook, ca |

| | Showing page 9. | |
|------------------|----------------------|--------------|
| << Previous Page | , and | Next Page >> |
| - | Select a new page: 9 | |
| | ***** | |

Feet free to send us suggestions and comments to our editorial staff.

Technical questions can be addressed to our webmaster.

Best if viewed with Netscape 4, Internet Explorer 4, or AOL 4.0.

Having trouble searching or filing a report? It may be a browser

Support for JavaScript is needed to - problem. See our FAQ for help submit and search for reports.

Home | File | Update | Search | Pictures | Lawsuits(Coming Soon) | Revenge Guide | Privacy Policy Volunteers | Thank You! | Editorial | Donate | Link | FAQ | E-Mail Us | ED Magedson - Founder Rip-off Report.com







Search Results Criteria: Aamco, in All Reports: 242 Entries Found, Showing 136 - 150

LEGEND:

Within last 7 days Within last 8 days Within last 8

| Date | Title | State |
|-------------------------------|---|--|
| 136. 9/14/2002 10:18:00 PM | AAMCO Transmissions David Berry ripoff unauthorized repairs not need price | |
| | Auto Repair Service: AAMCO - David Berry Texas | Author: Canyon Lake, Tx |
| 137. 9/13/2002 1:13:45 PM | AAMCO ripoff dishonest bad work ruined car contaminated gas tank shorted out car computer installed used parts & installed parts incorrectly Decatur Georgia | |
| | Auto Repair Service: AAMCO Georgia | Author: Decatur, Ga |
| 138. 9/10/2002 | AAmco Transmissions Warranty Rip-off Gary Leibovitz, I Office (Angel) holing my car hostage for bogus charges! eventually get reimbursed after many calls | Eddie, Jame <u>s, Head</u> *UPDATE I did |
| | Auto Dealer Repairs: AAmco Transmissions Gary Leibovitz, Eddie, James, Head Office (Angel) Ontario | Author: Mississauga, Ont |
| 139. 8/29/2002 | AAMCO transmission ripoff San Antonio Texas | |
| CHEMITAL B | Auto Repair Service: AAMCO Texas | Author: san antonio, tx |
| 140, 8/11/2002 6:45:30 AM | All Pro AutomotiveALL-PRO Auto Repair Transmission r AAMCO without my knowledge or consent. transmission Jacksonville Florida | epair job sublet to failed after five hours |
| | Auto Repair Service: ALL-PRO Auto Repair - AAMCO Transmission Florida | Author: Jacksonville, FL |
| 141. 7/26/2002 | AAMCO Transmissions / Perry Spears. These people ar | nd the business are a |

| 9:36:00 PM | JOKE Peoria Illinois | |
|---------------------------------|--|----------------------------|
| | Auto Repair Service: AAMCO Transmissions / Perry Spears Illinois | Author: bartonville, IL |
| 142. 7/26/2002 | AAMCO, Webster, Texas Transmission Repair *UPDATE EX-employee responds have you honestly been ripped off? | |
| | Auto Repair Service: AAMCO Texas | Author: Dickinson, TX |
| | AAMCO Transmissions victimized consumers Randallsto *REBUTTAL Owner of company Additional Information | |
| COMMUNICATION . | Auto Repair Service: AAMCO Transmissions Maryland | Author: Baltimore, Md. |
| 144. 7/23/2002 11:02:14 AM | <u>Aamco Transmissions charged me \$1800 & my trans is</u> ripoff business S. Attleboro Massachusetts | still not fixed fraudulent |
| | Auto Repair Service: Aamco transmissions Massachusetts | Author: n.dighton, ma |
| 145. 7/5/2002 8:42:30 PM | Aamco Transmissions ripoff of a Saturn 18 months & stil Florida | l going, La <u>keland</u> |
| And make control of the control | Auto Repair Service: Aamco Transmissions Florida | Author: Lakeland, FL |
| 146. 7/1/2002 8:14:48 AM | AAMCO Transmission Incompetency in Tacoma, Washington abused & mistreated and ripped off Tacoma Washington | |
| | Auto Repair Service: AAMCO Transmissions Washington | Author: Tacoma, WA |
| 147. 6/30/2002 | AAMCO is a rip-off. Their warranty was put together by amature, inexperienced, idiotic, un-ethical attorneys. Boca Raton, Florida *REBUTTAL Owner of companyOWNER / OPERATOR | |
| | Auto Mechanics: AAMCO Florida | Author: Boca Raton, Fl |
| | AAMCO Transmissions Boca Raton Florida RIP OFF *Consumer Commentit's a sad state, this franchise IS crooked | |
| | Auto Repair Service: AAMCO TRANSMISSIONS Florida | Author: Boca Raton, FL |
| 149. 6/28/2002 6:53:55 AM | AAMCO Transmissions Fraudulant repairs, attempted fra California | aud, Oceanside |
| | Auto Repair Service: AAMCO Transmissions California | Author: Oceanside, CA |
| | AAMCO Rip-off - BUYER BEWARE *REBUTTAL *Conscient off AAMCO Rip Off artist!! | u <u>mer CommentStay</u> |
| (MANAGENT) | Auto Dealer Repairs: AAMCO New York | Author: Brooklyn, NY |

Within last 7 days Wroat & More info from user **Rebuttal from company or devotee ***Photos contained with the report.

Showing page 10.

<< Previous Page

Next Page >>

Select a new page: 10

Feel free to send us suggestions and comments to our editorial staff.

Technical questions can be addressed to our webmaster.

Best if viewed with Netscape 4, internet Explorer 4, or AOL 4.0. Support for JavaScript is needed to submit and search for reports.

Having trouble searching or filing a report? It may be a browser problem. See our <u>FAQ</u> for help

Home | File | Update | Search | Pictures | Lawsuits(Coming Soon) | Revenge Guide | Privacy Policy Volunteers | Thank You! | Editorial | Donate | Link | FAQ | E-Mail Us | ED Magedson - Founder Rip-off Report.com





Search Results Criteria: Aamco, in All Reports: 242 Entries Found, Showing 151 - 165

LEGEND:

Within last 7 days Wroazas More info from user Rebuttal from company or devotee Records Photos contained with the report.

| Date | Title | State |
|------------------------------|---|--------------------------|
| 151. 6/19/2002 | AAMCO Repairs wrong problem, charges \$1100.00 Instead of \$750.00 | |
| VPPAH. | Auto Repair Service: AAMCO owner: Bill McDermott Illinois | Author: hanover park, il |
| 152. 6/15/2002 8:33:49 AM | Aamco transmission (Atlanta) ripoff transmission rebuilt when only a sensor was needed ripoff Atlanta Georgia | |
| | Auto Repair Service: Aamco transmission (Atlanta) Georgia | Author: norcross, ga |
| 153. 6/10/2002 | Aamco ripoff Longmont Colorado Ontario | |
| 10:24:06 AM | Auto Repair Service: AAmco Colorado | Author: Longmont, CO |
| 154. 5/22/2002 | Aamco Transmissions ripoff Tomball Texas | • |
| 3:13:17 PM | Auto Repair Service: Aamco Transmissions Texas | Author: Tomball, Tx |
| 155. 5/21/2002 | AAMCO getting it wrong the 6th time the business that doesn't give a dam SALISBURY Maryland *Consumer Commentpoorly paid techsalmost employee | |
| | Auto Repair Service: AAMCO Maryland | Author: |
| 156. 5/15/2002 6:12:54 PM | Aamco transmissions, a ripoff con-artist company that took us for all we had. Chicago, Illinois | |
| | Auto Repair Service: aamco transmission Illinois | Author: chicago, ill |
| 157. 5/6/2002 | AAMCO ripoff abused & mistreated Atlanta Georgia | |
| 5;51:42 AM | Auto Repair Service: AAMCO | Author: College Park, Ga |

| 1 | Georgia | |
|-------------------------------|--|-------------------------------|
| 158. 5/2/2002 | AAMCO damaged my engine ripoff Vally Stream New Yo | ork |
| 4:46:35 AM | Auto Repair Service: AAMCO New York | Author: long beach, NY |
| 159. 4/29/2002 12:59:58 PM | aamco ripoff these guys suck aamco is a ripoff san franc | |
| 12.00.001 10 | Auto Mechanics: aamco California | Author: pacifica, ca |
| 160. 4/24/2002 10:07:36 AM | AAMCO Transmissions mistreated and ripped off Yorba | |
| 10.07.36 AW | Auto Repair Service: AAMCO Transmissions California | Author: Anaheim Hills, CA |
| 161. 4/24/2002 6:45:12 AM | TAMINGO TIMINGOTOTO TIPOTI DOGGINO CONTRA CO | |
| | Auto Repair Service: AAMCO TRANSMISSIONS Texas | Author: Coppell, TX |
| | AAMCO Transmission Rip-off South Florida Boca Raton consumer scam *Consumer Commentaamco in Vally Stream damaged my engine | |
| (ARROVIED. | Auto Mechanics: aamco florida | Author: |
| 163. 4/12/2002 12:35:36 PM | AAMCO Transmissions AAMCO Incompetent Transmiss Webster Texas | sion Repair RIP-OFFs |
| | Auto Repair Service: Michael Reed Owner AAMCO Transmissions Texas | Author: |
| 164. 3/25/2002 | AAMCO Transmissions/AKASuncoast Consultants ripoff - They didn't understand why I wouldn't let them get it wrong the forth time! Dunedin Florida | |
| | Auto Repair Service: AAMCO Transmissions Florida | Author: St. Petersburg, FL |
| 165. 3/20/2002 | 2 <u>aamco transmissions unprofessional, and untimely, non-cummunicative with customer, screwed others too outlandish ripoff late fees false promises abused & mistreated ripoff business from hell abused & mistreated spokane Washington</u> | |
| | Auto Mechanics: aamco transmissions Washington | Author: |

Within last 7 days Work Info from user Western Rebuttal from company or devotee Photos contained with the report.

Feel free to send us suggestions and comments to our editorial staff.

Technical questions can be addressed to our webmaster.

Best if viewed with Netscape 4, Internet Explorer 4, or AOL 4.0. Support for JavaScript is needed to submit and search for reports.

Having trouble searching or filing a report? It may be a browser problem. See our <u>FAQ</u> for help

Home | File | Update | Search | Pictures | Lawsuits(Coming Soon) | Revenge Guide | Privacy Policy | Volunteers | Thank You! | Editorial | Donate | Link | FAQ | E-Mail Us | ED Magedson - Founder Rip-off Report.com







Add pictures to your Rip-off Report

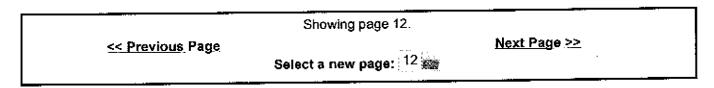
Search Results Criteria: Aamco, in All Reports: 242 Entries Found, Showing 166 - 180

LEGEND:

| Date | Title | State |
|----------------|--|--------------------------------|
| 166. 3/17/2002 | AAMCO Transmission ripoff abused & mistreated Schenectady New York | |
| | Auto Dealer Repairs: AAMCO Transmission New York | Author: Schenectady, NY |
| 167. 3/12/2002 | AAMCO ripoff, delay of getting my jeep back after I told them I did repaired because of expensive repair false promises Pear River I | |
| | Auto Repair Service: AAMCO New York | Author: Tappan, NY |
| 168. 3/9/2002 | AAMCO, Kevin Braun, Customer Service Manager r us for all we had Fairview Heights Illinois | ripoff ripoff con-artists took |
| | Auto Repair Service: AAMCO, Kevin Braun, Customer Service Manager Illinois | Author: Fairview Hts., II |
| 169. 3/6/2002 | Pepboys & AAMCO Transmissions both a consume Comment | r rip-off *Consumer |
| | Auto Repair Service: Pep Boys - Brunswick & AAMCO - Englishtown New Jersey | Author: ., Arizona |
| 170. 3/5/2002 | Another AAmco ripoff Story - Grab Your Money and | Run! Chester Virginia |
| | Auto Repair Service: AAmco Virginia | Author: Richmond, Virginia |
| 171. 2/12/2002 | Aamco Transmission Spring, Texas Sucks! | |
| | Auto Repair Service: Aamco Transmission Texas | Author: Spring, TX |
| 172. 2/11/2002 | AAMCO Rip-off idiots Valdosta Georgia | |

| | Auto Repair Service: AAMCO Georgia | Author: Quitman, GA |
|--------------------------|--|-----------------------------------|
| 173. 2/5/2002 TERRATE | TIME TO BE A TOTAL TO BE A TOT | |
| | Auto Repair Service: Aamco Transmissions Florida | Author: Redondo Beach, CA |
| 174. 1/23/2002 | AAMCO Tramsmission ripoff the run around Annapolis | <u>Maryland</u> |
| | Auto Mechanics: AAMCO Maryland | Author: Arnold, MD |
| 175. 1/11/2002 | Ripped off by AAMCO in Colorado Springs, CO How daway with this? *UPDATE car fixed & they picked up the | o they continue to get ne bill |
| | Auto Mechanics: AAMCO Transmissions Colorado | Author: Colorado Springs, CO |
| 176. 1/9/2002 | TANINO Hallonioovino monovanto richiaa ne vii vi | |
| | Auto Repair Service: AAMCO Transmissions Florida | Author: ., Arizona |
| 177. 1/8/2002 | AAMCO, Omaha Nebraska NO GO!! ripoffs don't stanc | I behind their work! |
| | Auto Repair Service: AAMCO Nebraska | Author: Bellevue, NE |
| 178. 1/7/2002 | Ripped off by AAmco Transmissions crappy work, and Des Moines Iowa | <u>abandoning customer</u> |
| | Auto Repair Service: AAMCO Transmission Wyoming, Iowa | Author: Quartzsite, AZ |
| 179. 1/3/2002 | AAMCO TRANSMISSIONS BADLY OVERCHARGES | |
| | Auto Repair Service: AAMCO TRANSMISSIONS New Jersey | Author: jersey city, nj |
| 180. 1/1/2002 | AAmco Transmissions - Stop Calling Customer Service General or Media, Please. | e - Contact the Attorney |
| | Auto Repair Service: AAMCO TRANSMISSIONS Pennsylvania | Author: |

WithIn last 7 days OFFATTO More info from user PEROTTAL Rebuttal from company or devotee Photos contained with the report.



Feel free to send us suggestions and comments to our $\underline{\text{editorial}}$ staff. $\quad \text{addressed to our } \underline{\text{webmaster.}}$

Technical questions can be

Best if viewed with Netscape 4, Internet Explorer 4, or AOL 4.0. Support for JavaScript is needed to problem. See our FAQ for help submit and search for reports.

Having trouble searching or filing a report? It may be a browser

Home | File | Update | Search | Pictures | Lawsuits(Coming Soon) | Revenge Guide | Privacy Policy Volunteers | Thank You! | Editorial | Donate | Link | FAQ | E-Mail Us | ED Magedson - Founder Rip-off Report.com





Add pictures to your Rip-off Report

Search Results Criteria: Aamco, in All Reports: 242 Entries Found, Showing 181 - 195

LEGEND:

Within last 7 days Within last 7 days Work info from user (REPUTATE) Rebuttal from company or devotee (REPUTATE) Photos contained with

| Date | Title | State |
|--|---|---|
| 181. 12/29/2001 | AAMCO - The Grinch who RIPPED OFF Christmas | |
| | Auto Repair Service: AAMCO & Don Klassen Manitoba | Author: Tourond, Manitoba |
| 182. 12/25/2001 | Aamco Transmissions mistakes, poor workmanship co | onsumer rip-off |
| | Auto Dealer Repairs: AAMCO Transmissions California | Author: torrance, CA |
| 183. 12/14/2001 | AAMCO Rip-Off Crooks - Richard Bailey AAmco Supe \$2600 and did no work *REBUTTALCustomer satisf | ervior charged me action is very important |
| | Auto Repair Service: AAMCO /Richard Bailey Maryland | Author: |
| 184. 12/13/2001 | 01 AAMCO SHELF LIFE OF A REMAN TRANNY RIP-OFF | |
| GIOXIA | Auto Repair Service: AMMCO TRANSMISSION SHOPS OHIO | Author: TROY, OH |
| 185. 12/5/2001 | AAmco Transmission Rip off wanted \$400 just to look | |
| | Auto Repair Service: Aamco Texas | Author: Deer Park, TX |
| 186. 12/3/2001 | AAMCO Transmission UNLIMITED MILES Warranty F | RAUD |
| (UQDAY) | Auto Repair Service: AAMCO TRANSMISSION & Owner Rudy Sanchez California | Author: Livermore, CA |
| 187. 12/1/2001 | AAMCO TRANSMISSION RIP OFF IN CALIFORNIA MARYLAND CONSUMERS BEWARE! Buttholes! Business Scam! *REBUTTAL | |
| The second of th | Auto Repair Service: AAMCOSOUTHERN MARYLAND Maryland | Author: |
| | *************************************** | |

| 188. 11/27/2001 | AAMCO Transmissions, Corpus Christi, TXgross misrepresentation of automotive repair services | |
|---------------------------|--|---------------------------|
| | Auto Repair Service: AAMCO Texas | Author: Portland, TX |
| 189. 11/16/2001 | aamco talks but ,doesn't stand behind there warranty's | <u>.</u> |
| in the American Vizza. | Auto Repair Service: AAMCO Louisiana | Author: oxford, fl |
| 190. 10/23/2001 | AAmco Transmissions dirty no good lying ripoff false a bull crap! | dvertising - BBB full of |
| | Auto Repair Service: AAmco Transmissions & the BBB Better Business Bureau Texas | Author: ., Arizona |
| 191. 10/21/2001 | aamco transmisson rip-off still broke after one year | |
| | Auto Repair Service: aamco transmisson calinfornia | Author: san francisco, ca |
| 192. 9/25/2001 | AAMCO Transmisson Rip-off Repair. Consumer Relations a waste of time! *Need other victims! | |
| | Auto Repair Service: AAMCO Transmission Nationwide | Author: Taylor, AZ |
| 193. 9/2/2001 | AAMCO NEWS PAPER STORY RIP-OFF | |
| | Auto Repair Service: AAMCO Mass | Author: Amherst, MA |
| 194. 8/28/2001 GPDATES | Aamco Transmissions misdiagnosis cost me plenty \$ major ripoff *UPDATEthey got me too | |
| | Auto Repair Service: Aamco Transmissions Illinois | Author: Lyons, IL |
| 195. 8/27/2001 | AAMCO? "Don't gol" | |
| | Auto Repair Service: AAMCO Transmissions California | Author: |

Within last 7 days More info from user Rebuttel from company or devotee Photos contained with the report.

| · | | | |
|------------------|-----------------------|--------------|----|
| | Showing page 13. | | |
| << Previous Page | | Next Page >> | |
| <u> </u> | Select a new page: 13 | | |
| 1 | | | ** |

Feel free to send us suggestions and comments to our <u>editorial staff</u>.

Technical questions can be addressed to our webma<u>ster.</u>

Best If viewed with Netscape 4, Internet Explorer 4, or AOL 4.0. Support for JavaScript is needed to submit and search for reports.

Having trouble searching or filing a report? It may be a browser problem. See our <u>FAQ</u> for help

Home | File | Update | Search | Pictures | Lawsuits(Coming Soon) | Revenge Guide | Privacy Policy | Volunteers | Thank You! | Editorial | Donate | Link | FAQ | E-Mail Us | ED Magedson - Founder Rip-off | Report.com









Search Results Criteria: Aamco, in All Reports: 242 Entries Found, Showing 196 - 210

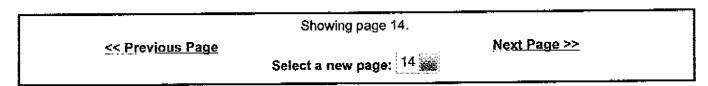
LEGEND:

Within last 7 days More info from user Rebuttal from company or devotee Photos contained with

| Date | Title | State |
|----------------|--|---------------------------|
| 196. 8/23/2001 | AAMCO Transmissions, Collins Transmission Spec To Our Vehicle | ialist Caused Damaged |
| | Auto Repair Service: AAMCO Transmissions (Collins Transmission Specialist) Texas | Author: |
| 197. 8/23/2001 | Aamco is terrible, I've been screwed. | |
| | Auto Repair Service: Aamco Virginia | Author: Stuarts Draft, Va |
| 198. 8/20/2001 | AAMCO BIGGEST RIPOFF, EMPTY WARRANT RUINED CAR. | /, ILLEGAL TACTICS, |
| | Auto Repair Service: AAMCO Mass | Author: Amherst, MA |
| 199. 7/22/2001 | AAMCO, Double A (beep beep)JUST DONT GO!!officially screwe *REBUTTALSfed up *Consumer Suggestion | |
| ··· | Auto Repair Service: AAMCO California | Author: Temecula, Ca |
| 200. 7/17/2001 | AAmco Transmission Gross Incompetence, Overch | arging rip off deceit |
| | Auto Repair Service: Aamco B.C. | Author: Burnaby, BC |
| 201. 6/28/2001 | AAmco transmission crappy work | |
| | Auto Repair Service: AAMCO California | Author: northridge, ca |
| 202. 5/18/2001 | Aamco Transmissions Personal i.e. Living the lie | |
| COPPLANT | Auto Mechanics: Aamco Transmissions | Author: Sapulpa, Ok. |

| | Ok. | |
|----------------|--|-------------------------|
| 203. 5/13/2001 | | |
| | Auto Repair Service: Aamco Oklahoma | Author: chandler, OK |
| 204. 5/4/2001 | THE BIG AAMCO DECEPTION, BY A SOON TO BE X | -DEALER *UPDATE |
| | Auto Dealers: AAMCO Transmissions Pennsylvania | Author: Sioux Falls, SD |
| 205. 4/28/2001 | AAMCO RIP-OFF TRANSMISSIONS FRANCHISETHE FACTS AND FICTIONex-AAMCO owner *UPDATE Another AAmco owner says, never go to AAmco | |
| | Auto Repair Service: AAmco Transmissions Texas | Author: ., Arizona |
| 206. 4/22/2001 | AAMCO Transmission Indianapolis Indiana | |
| | Auto Repair Service: AAMCO Transmission Repair Indiana | Author: Carmel, IN |
| 207. 4/22/2001 | Aamco Transmissions - terrible quality and even worse service *Consumer Responds | |
| | Auto Repair Service: Aamco Transmissions Oregon | Author: |
| 208. 3/19/2001 | aamco the transmission rip-off specialists | |
| | Auto Dealer Repairs: AAMCO Texas | Author: ., Arizona |
| 209. 2/12/2001 | AAMCO Rip OffKITTY LITTER IN THE BELLHOUSING | |
| | Auto Repair Service: AAMCO Transmission Washington | Author: |
| 210. 2/5/2001 | AAMCO Scam | |
| | Auto & Truck Rental: AAMCO - Dennis New Jersey | Author: |

Within last 7 days Wore Info from user Rebuttal from company or devotee Photos contained with the report.



Feet free to send us suggestions and comments to our editorial staff.

Technical questions can be addressed to our webmaster.

Best If viewed with Netscape 4, Internet Explorer 4, or AOL 4.0. Support for JavaScript is needed to submit and search for reports. Having trouble searching or filing a report? It may be a browser problem. See our <u>FAQ</u> for help

<u>Home</u> | File | <u>Update</u> | <u>Search</u> | <u>Pictures</u> | <u>Lawsuits</u>(Coming Soon) | <u>Revenge Guide</u> | <u>Privacy Policy Volunteers</u> | <u>Thank You!</u> | <u>Editorial</u> | <u>Donate</u> | <u>Link</u> | <u>FAQ</u> | <u>E-Mail</u> <u>Us</u> | <u>ED Magedson - Founder Rip-off Report.com</u>







Add pictures to your Rip-off Report

Search Results Criteria: Aamco, in All Reports: 242 Entries Found, Showing 226 - 240

LEGEND:

Within last 7 days Within last 7 days

| Date | Title | State |
|----------------|---|---------------------------------|
| 226. 4/5/2000 | AAMCO of Mississauga Canada Ontario | |
| | Auto Repair Service: AAMCO Ontario | Author: columbus, oh |
| 227. 3/27/2000 | Aamco's transmission consumer Rip-offAAm Albuquerque New Mexico | co <u>Transmission rebuttal</u> |
| | Auto Repair Service: AAMCO New Mexico & Pennsylvania | Author: |
| 228. 3/7/2000 | AAMCO Transmissions Orlando Florida rip-off | they almost got me too! |
| | Auto Repair Service: AAMCO Transmissions Florida | Author: ., Arizona |
| 229. 3/6/2000 | AAMCO transmission consumer rip-off Sounds like I got set up | |
| | Auto Repair Service: AAMCO Transmissions North Carolina | Author: , NC |
| 230. 3/5/2000 | AAMCO Transmission rip-off New Jersey and Massachusetts consumer Student left with no car thousands to repair auto again | |
| | Auto Repair Service: AAMCO Transmissions Massachusetts & New Jersey | Author: ., Arizona |
| 231. 3/4/2000 | AAMCO Transmission rip-off Massachusetts | |
| | Auto Repair Service: AAMCO Massachusetts | Author: ., Arizona |
| 232. 3/4/2000 | AAMCO Rip-Off Ontario Canada | |
| | Auto Repair Service: AAMCO Transmissions Canada | Author: ., Arizona |
| 233. 3/2/2000 | | |

| | Aamco Transmissions: Don't let it happen to you | |
|------------------------|---|----------------------------|
| | Auto Repair Service: Aamco Texas | Author: |
| 234 . 2/16/2000 | AAMCO Transmissions Rochester, NY. rip-off | |
| | Auto Repair Service: AAMCO Transmissions New York | Author: , NY |
| 235. 1/30/2000 | AAMCO Transmission Massachusetts rip-off | |
| | Auto Repair Service: AAMCO Massachusetts | Author: ., Arizona |
| 236. 1/28/2000 | AAMCO Consumer rip-off Canada | |
| | Auto Repair Service: AAMCO Oontario Canada | Author: ., Arizona |
| 237. 1/16/2000 | AAMCO Transmission Rip-Off Rochester New York | |
| | Auto Repair Service: AAMCO Transmissions New York | Author: ., Arizona |
| 238. 11/20/1999 | AAMCO Transmission Houston, TX is dishonest, deceiwith it | tful and getting away |
| | Auto Repair Service: AAMCO Otto Liable Texas | Author: Houston, jTx |
| 239. 11/17/1999 | TRANSMISSION RIP OFF | |
| | Body Work & Repair: AAMCO TRANSMISSIONS California | Author: LOS ANGELES, CA |
| 240. 11/17/1999 | AAMCO Auto Repair rip-off, Work never done, waiting weeks for a 1 day repair! | |
| | Auto Repair Service: GA AAMCO Georgia | Author: |

Within last 7 days Uppares More info from user (RESULTANT) Rebuttal from company or devotee (PROTOS IN) Photos contained with the report.

Showing page 16. Next Page >> << Previous Page Select a new page: 16

Feel free to send us suggestions and comments to our editorial staff. addressed to our webmaster.

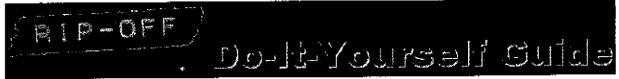
Technical questions can be

Best if viewed with Netscape 4, Internet Explorer 4, or AOL 4.0. Support for JavaScript is needed to submit and search for reports

Having trouble searching or filing a report? It may be a browser problem. See our FAQ for help

Home | File | Update | Search | Pictures | Lawsuits(Coming Soon) | Revenge Guide | Privacy Policy Volunteers | Thank You! | Editorial | Donate | Link | FAQ | E-Mail Us | ED Magedson - Founder Rip-off Report.com







Search Results Criteria: Aamco, in All Reports: 242 Entries Found, Showing 241 - 242

LEGEND:

Within last 7 days Within last 7 days More info from user Rebuttal from company or devotee Photos contained with the report.

| Date | Title | State |
|-----------------|---|----------------------|
| 241. 10/10/1999 | AAMCO Ruined My Car and Then Had It Towed From My Home !!!! | |
| | Auto Repair Service: AAMCO Transmission # 18572 Texas | Author: Pasadena, TX |
| 242. 9/23/1999 | Aamco's tranmission Ripoff | |
| | Auto Repair Service: Aamco New Mexico | Author: |

LEGEND:

Within last 7 days More info from user Rebuttal from company or devotee Photos contained with the report.

Showing page 17.

<< Previous Page

Select a new page: 17

Feel free to send us suggestions and comments to our editorial staff.

Technical questions can be addressed to our <u>webmaster</u>.

Best If viewed with Netscape 4, Internet Explorer 4, or AOL 4.0. Support for JavaScript is needed to submit and search for reports.

Having trouble searching or filing a report? It may be a browser problem. See our <u>FAQ</u> for help

Home | File | Update | Search | Pictures | Lawsuits(Coming Soon) | Revenge Guide | Privacy Policy | Volunteers | Thank You! | Editorial | Donate | Link | FAQ | E-Mail Us | ED Magedson - Founder Rip-off Report.com

| CASE NO. 05 CV 1966 |
|---------------------|
| ATTACHMENT NO |
| TAB DESCRIPTION |
| EXHIBIT |

IN THE CIRCUIT COURT OF DU PAGE COUNTY, ILLINOIS COUNTY DEPARTMENT, EIGHTEENTH JUDICIAL DISTRICT

DYNAMIC TRANSMISSIONS, INC., and MICHAEL L. SCHWARTZWALD,

Plaintiffs,

Case No.: 05 CH 000419

٧.

AAMCO TRANSMISSION, INC.,

Defendant.

AMENDED NOTICE OF EMERGENCY MOTION

TO: Karen A. Von Dreusche
AAMCO Office of General Counsel
One Presidential Boulevard
Bala Cynwyd, PA 19004-1034

On April 6, 2005 at 9:30 a.m. or as soon thereafter as counsel may be heard, I shall appear before the HONORABLE JUDGE WHEATON, or any judge sitting in her stead, Room 2007, 505 N. County Road, Wheaton, Illinois, and shall then and there present Emergency Motion for Temporary Restraining Order, a copy of which has been previously served upon you.

DYNAMIC TRANSMISSIONS, INC. and MICHAEL L. SCHWARTZWALD,

By:

One of Their Attorneys

Carmen D. Caruso
David A. Harpest ARDC#6283046
Schwartz, Cooper, Greenberger & Krauss
180 North LaSalle Street, Suite 2700
Chicago, Illinois 60601
(312) 346-1300
(312) 264-2423 (fax)
Firm No. 32220

03/23/2Case: 1:05-cv-01966 Document #: 1 Filed: 04/05/05 Page 89 of 99 PageID #:89 PAGE 03/09

CERTIFICATE OF SERVICE

I, David A. Harpest, an attorney, hereby certify that I served a copy of the foregoing Amended Notice of Motion to the Emergency Motion for Temporary Restraining Order which was previously sent to the individual listed below, via facsimile and U.S. Mail on March 23, 2005.

Karen A. Von Dreusche AAMCO Office of General Counsel One Presidential Boulevard Bala Cynwyd, PA 19004-1034

David A. Harpest

03/23/20**5**as**e**511**0**5-cv3019666ment #: 1 Filed: **64/05**05 **Page**F90 of 99 PageID #:90 PAGE 04/09

IN THE CIRCUIT COURT OF DU PAGE COUNTY, ILLINOIS COUNTY DEPARTMENT, EIGHTEENSHEIDIGIAL DISTRICT

DYNAMIC TRANSMISSIONS, INC., and MICHAEL L. SCHWARTZWALD,

Plaintiffs,

AAMCO TRANSMISSION, INC.,

٧.

Defendant.

Statum Date: 07/20/08

Case No.:

THE 22 2005 - 8:22 RM

CLERK OF THE
187H JUDICIPAL CIRCUIT
BU PRICE CHARTY ILLENOIS

EMERGENCY MOTION FOR TEMPORARY RESTRAINING ORDER

Plaintiff, DYNAMIC TRANSMISSIONS, INC. ("Dynamic"), an Illinois corporation, and MICHAEL L. SCHWARTZWALD ("Schwartzwald"), an individual, by their attorneys, Carmen D. Caruso and David A. Harpest, move for a Temporary Restraining Order, pursuant to 735 ILCS 5/11-101, to prevent Defendant AAMCO TRANSMISSION, INC. ("AAMCO") from effectuating a termination of the plaintiff's franchise with the defendant during the pendency of this litigation. In a nutshell, a TRO is appropriate because, as detailed in the complaint, AAMCO has not provided any specific allegations of breach of the franchise agreement, nor has AAMCO provided appropriate notice to Dynamic to effectuate its alleged termination.

In support of this motion, plaintiffs submit their Verified Complaint filed on March 23, 2005, with the exhibits thereto, and the plaintiffs hereby incorporate all of their verified fact allegations in the complaint (instead of repeating those allegations here). Further support for this motion is stated below.

Actual Notice of this Motion has been given to defendant

Using an overnight mailing service and the facsimile machine, Plaintiffs have given actual notice of this motion to the known attorneys for AAMCO at AAMCO's Office of General

03/23/2005ase.51.95-cv-31/29862D8866ment #: 1 Filed: 64/06/03 PROFES 1 of 99 PageID #:91 PAGE 05/09

Counsel.

Introduction

- Dynamic and Schwartzwald (together, the "Plaintiffs") bring this lawsuit seeking declaratory and injunctive relief against the termination of the franchise that it owns and operates pursuant to its written franchise agreement (the "Agreement") with defendant AAMCO. Further, Plaintiffs seek declaratory and injunctive relief that AAMCO has breached the Agreement. Plaintiffs also seek damages for breach of contract in an amount to be determined at trial, plus the costs of suit and reasonable attorneys' fees. As detailed in the Verified Complaint, AAMCO is seeking to terminate the Dynamic franchise without giving Dynamic proper notice or any opportunity to cure the alleged breaches of the franchise agreement.
- 2. Plaintiffs contend that the attempted termination without the opportunity to cure constitutes a breach of the franchise agreement (count I); breach of contract (count II); and further constitutes a violation of the Illinois Franchise Disclosure Act, 815 ILCS 705/1 et seq. (count III).
- 3. On this motion for TRO, Plaintiffs ask the Court to preliminarily enjoin the termination of Dynamic's franchise until such time as the Court can rule upon the substantive questions of:
 - a Whether AAMCO has breached the Agreement such that, as a consequence of AAMCO's antecedent breach, the Plaintiffs may deidentify from AAMCO's franchise system and compete independently?
 - b. Whether AAMCO has established any material breaches of the Franchise Agreement by the Plaintiffs sufficient to constitute good cause for termination?

3127828416

- Whether AAMCO has grounds under the Franchise Agreement to C. terminate Dynamic without the opportunity to cure?
- 4. The purpose of this motion is to preserve the status quo until such time as the Court "can hold a hearing to determine whether it should grant a preliminary injunction." Asset Guar. Reinsurance v. American Nat., 627 N.E.2d 179, 182 (1st Dist. 1993), quoting West Suburban Hospital Medical Center v. Hynes, Ill. App. 3d 847, 856, 527 N.E. 2d 1086, 1093 (1st Dist. 1988).
- 5. A temporary restraining order to preserve the status quo is necessary to protect Dynamic from irreparable injury - the loss of the franchise in which it has invested, worked, and developed equity.
- б. A temporary restraining order is also necessary to allow Dynamic to continue to serve its customers (without fear of being accused of trademark infringement) while the case proceeds to final adjudication.

Legal Standards for issuing a TRO

7. "A party seeking a TRO must establish, by a preponderance of the evidence, that (1) he or she possesses a certain and clearly ascertainable right needing protection, (2) he or she has no adequate remedy at law, (3) he or she would suffer irreparable harm without the TRO, and (4) he or she has a likelihood of success on the merits." Wilson v. Hinsdale Elementary Elem. Sch. Dist., 2004 Ill.App.LEXIS 609, 810 N.E.2d 637, 284 Ill.Dec. 847 (2nd Dist. 2004) (citations omitted).

"Plaintiff's Rights Needing Protection"

8. Plaintiffs have very clear rights under their AAMCO franchise agreement that need protection against arbitrary and capricious termination in violation of Illinois contract law

03/23/20@as451105-cv-30/29062 Desict ment #: 1 Filed: 92/105/05 Page 93 of 99 Page 1D #:93 PAGE 07/89

and the Illinois Franchise Disclosure Act, IFDA, 815 ILCS 815 705/1 et seq.

Likelihood of Success on Merits

The Plaintiffs Are Not Guilty of Materially Breaching The Franchise Agreement

9. As detailed in the Verified Complaint, AAMCO has provided no accurate prior notice to the Franchise of material violations of the Agreement sections outlined in the Termination Letter. The Termination Letter gives vague reasons for termination and does not provide identification of customers regarding any specific claims. Further, the Franchise has never received any letters of complaint from the State's Attorney or the Attorney's General Office. The Plaintiffs intend to prove that all of the alleged defaults are insignificant, immaterial and pretextual. The court should not permit the termination of this franchise until all of the facts are adjudicated. At this stage, the lack of prior notice of any of the enumerated sections of the Agreement and the strong community reputation of this Franchise are complete contradictions of AAMCO's stated grounds for termination and provide a compelling basis for this requested TRO.

Dynamic Is Entitled To Notice and the Opportunity To Cure

- 10. AAMCO must not only satisfy its burden of showing that Dynamic breached the Agreement, but going further, AAMCO must show that these breaches cannot be cured and that it is entitled to terminate the Dynamic franchise without providing an opportunity to cure. Here, AAMCO is asserting the prior repeated breach provision of the IFDA, but none of the alleged previous defaults have been proven.
- 11. Each and every alleged default by AAMCO has been, or could easily be cured, if the Court determines that Plaintiffs have in fact breached. Plaintiffs should be given an opportunity to cure before they are inflicted with the substantial loss of franchise termination.

The court should enjoin this termination until an opportunity to cure is given, at a minimum.

Lack of Adequate Remedy At Law and Irreparable Harm

12. Courts have recognized that the termination of a franchise or distributorship threatens irreparable injury, and is therefore the appropriate subject of a preliminary injunction. Monetary damages are probably not sufficient as a potential remedy where, as here, a franchisee is faced with the loss of its business, the loss of goodwill, and financial disaster. Sec. Consumer Sales & Marketing, Inc. v. Digital Equipment Corp., 1995 U.S. Dist. LEXIS 1337 at **9-11 (N.D. Ili. September 11, 1995) (Holding that the irreparable injury includes damages to goodwill as well as interruption of vendor and client relationships). In Baal v. McDonald's Corporation, 97 Ill. App. 3d 495, 502, 422 N.E.2d 1166 (1st Dist. 1981), the appellate court reversed the trial court for its failure to enter preliminary injunction against the termination of a McDonald's franchise, holding that "plaintiff has shown that a violation of its rights would occur and that they would suffer immediate, certain, and great injury if the injunction is denied. Plaintiffs are seeking to preserve the status quo -- which is its right to operate the Grand Junction franchise pending the determination of the controversy on the merits." See also, Atlantic City Coin & Slot Serv. Co. v. IGT, 14 F. Supp. 2d 644 (D. N.J. 1998) (entering preliminary injunction against franchise termination, holding that money damage would be inadequate compensation for the loss of goodwill and interruption of a longstanding business relationship); and Paschall v. Kansas City Star, 441 F.Supp. 349, 358 (W.D. Mo. 1977) (wrongful termination of a business franchise constitutes irreparable injury where it threatens the existence of the business, even if its value is ascertainable); and Progressive Restaurant Systems, Inc. v. Wendy's International, 17 Fed. R. Serv. 3d (Callaghan) 786 (N.D. N.Y. 1990) (granting preliminary injunction against franchise termination where threatened loss of business was irreparable injury).

CONCLUSION

WHEREFORE, Plaintiffs respectfully request the Court enter a temporary restraining order against the termination of its franchise and such further relief as the Court deems just and proper.

Respectfully submitted,

DYNAMIC TRANSMISSIONS, INC. MICHAEL L. SCHWARTZWALD

By:

Carmen D. Caruso David A Harpest Schwartz, Cooper, Greenberger & Krauss, Chtd. 180 North LaSalle, Suite 2700 Chicago, IL 60601 (312) 346-1300 Firm ID #31395 なんぱ

Dated: March 22, 2005

Case: 1:05-cv-01966 Document #: 1 Filed: 04/05/05 Page 96 of 99 PageID #:96

IN THE CIRCUIT COURT OF DU PAGE COUNTY, ILLINOIS COUNTY DEPARTMENT, EIGHTEENTH JUDICIAL DISTRICT

DYNAMIC TRANSMISSIONS, INC., and MICHAEL L. SCHWARTZWALD,

Plaintiffs,

Case No.:

AAMCO TRANSMISSION, INC.,

٧.

Defendant.

AFFIDAVIT IN SUPPORT OF EMERGENCY MOTION FOR TEMPORARY RESTRAINING ORDER

Under penalties provided by law pursuant to Section 1-109 of the Illinois Code of Civil Procedure, I, David A. Harpest, an attorney for plaintiffs Michael L. Schwartzwald ("Schwartzwald") and Dynamic Transmissions, Inc. ("Dynamic"), certify that the statements set forth in this Affidavit are true and correct and based upon my own personal knowledge, except to the matters therein stated to be upon information and belief and as to such the undersigned certifies as aforesaid that he verily believes the same to be true.

- 1. Using an overnight mailing service and the facsimile machine, Plaintiffs have given actual notice of this motion to the known attorneys for AAMCO at AAMCO's Office of General Counsel.
- 2. AAMCO sent a letter to Michael Schwartzwald dated March 15, 2005 alleging the termination of the Franchise Agreement and declaring that an AAMCO representative will visit Dynamic's franchise on March 23, 2005 to see that procedures after termination have been followed and to supervise removal of AAMCO signs. The letter is attached as Exhibit A and is

Case: 1:05-cv-01966 Document #: 1 Filed: 04/05/05 Page 97 of 99 PageID #:97

incorporated herein.

3. Dynamic and Schwartzwald (together, the "Plaintiffs") bring this lawsuit seeking declaratory and injunctive relief against the termination of the franchise that it owns and operates pursuant to its written franchise agreement (the "Agreement") with defendant AAMCO. Further, Plaintiffs seek declaratory and injunctive relief that AAMCO has breached the Agreement. Plaintiffs also seek damages for breach of contract in an amount to be determined at trial, plus the costs of suit and reasonable attorneys' fees. As detailed in the Verified Complaint, AAMCO is seeking to terminate the Dynamic franchise without giving Dynamic proper notice or any opportunity to cure the alleged breaches of the franchise agreement.

- 4. Plaintiffs contend that the attempted termination without the opportunity to cure constitutes a breach of the franchise agreement (count I); breach of contract (count II); and further constitutes a violation of the Illinois Franchise Disclosure Act, 815 ILCS 705/1 et seq. (count III).
- 5. In their motion for TRO, Plaintiffs ask the Court to preliminarily enjoin the termination of Dynamic's franchise until such time as the Court can rule upon the substantive questions of:
 - a. Whether AAMCO has breached the Agreement such that, as a consequence of AAMCO's antecedent breach, the Plaintiffs may deidentify from AAMCO's franchise system and compete independently?
 - b. Whether AAMCO has established any material breaches of the Franchise Agreement by the Plaintiffs sufficient to constitute good cause for termination?
 - c. Whether AAMCO has grounds under the Franchise Agreement to

Case: 1:05-cv-01966 Document #: 1 Filed: 04/05/05 Page 98 of 99 PageID #:98

terminate Dynamic without the opportunity to cure?

The purpose of this motion is to preserve the status quo until such time as the G. Court can hold a hearing to determine whether it should grant a preliminary injunction.

A temporary restraining order to preserve the status quo is necessary to protect 7. Dynamic from irreparable injury - the loss of the franchise in which it has invested, worked, and developed equity.

A temporary restraining order is also necessary to allow Dynamic to continue to 8. serve its customers (without fear of being accused of trademark infringement) while the case proceeds to final adjudication.

Plaintiffs have very clear rights under their AAMCO franchise agreement that 9. need protection against arbitrary and capricious termination in violation of Illinois contract law and the Illinois Franchise Disclosure Act, IFDA, 815 ILCS 815 705/1 et seq.

Subscribed and sworn to before me

This 22nd day of March 2005

'OFFICIAL SEAL" Caroline Izquierdo

Notary Public, State of Illinois My Commission Exp. 11/30/2007

Case: 1:05-cv-01966 Document #: 1 Filed: 04/05/05 Page 99 of 99 PageID #:99

CERTIFICATE OF SERVICE

I, Amy Carnow, an attorney, hereby certify that I caused a copy of the foregoing **Notice** of Removal to be served upon the following counsel via hand delivery on this 5th day of April, 2005:

Carmen D. Caruso David A. Harpest Schwartz, Cooper, Greenberger & Krauss 180 North LaSalle Street Suite 2700 Chicago, Illinois 60601

any Carnow